



Warranty

Please register your product online at www.koolmore.com. Registering your products will expedite any warranty claims and also allow us to communicate any critical product-related notifications and updates.

This unit is warranted against defects in materials and workmanship. The warranty runs for one year from the time of purchase and is for the benefit of the original purchaser only. All other Warranties, Expressed or Implied, Statutory or Otherwise, including Without Limitation any implied Warranty.

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This warranty is not effective if damage occurs because of accident, carelessness, improper installation, lack of proper set-up, supervision when required or if the equipment is installed or operated in any manner contrary to the installation and operating instructions. Work performed by unauthorized personnel or unauthorized service agencies voids this Warranty. The use of unfiltered water in this unit will void the warranty.

This warranty does not apply to, and Koolmore is not responsible for, any warranty claims made on products sold or used outside of the contiguous United States.

What This Warranty Does Not Cover:

KOOLMORE Supply Inc. will not warrant coverage for component failure or other damages that arise under the following conditions:

- Failure to install and/or use the unit within proper operating conditions specified by KOOLMORE Supply Inc.
- Failure to properly maintain the unit.
- Installation in non-commercial or residential applications.
- Products sold or used outside of the United States.
- Any damage that occurs as a result of negligence or improper handling.

Additionally, no claims can be made against this warranty for spoilage of products, loss of sales or profits, or any other consequential damages.

Normal wear type parts, such as light bulbs, are not included in warranty coverage.

For Warranty Inquiries or Service:

To obtain warranty service contact warranty@koolmore.com or call 718-576-6342 x 2



User Manual

Heated Countertop Merchandiser Display



Model Number HDC-5C





Please read the manual thoroughly prior to equipment set-up, operation and maintenance.

If you are having trouble with your unit, for assembly assistance, missing or damaged parts, please contact customer service.

Phone: 718-576-6342

Email: support@koolmore.com

Thank you!

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Technical Specifications

Temperature range (°F)	86-194
General Rated Input Power(W)	1500
Rated Current (A)	13.1
Rated Voltage(V~)	110-120
Rated Frequency(Hz)	60
Storage Volume(CU.FT.)	5.6
Net Weight((Lbs.)	92.6
Grade of Waterproof	IPX4
Overall Dimension (In)	33.7x22.8x27.5
Lamp power(W)	2.5(LED)

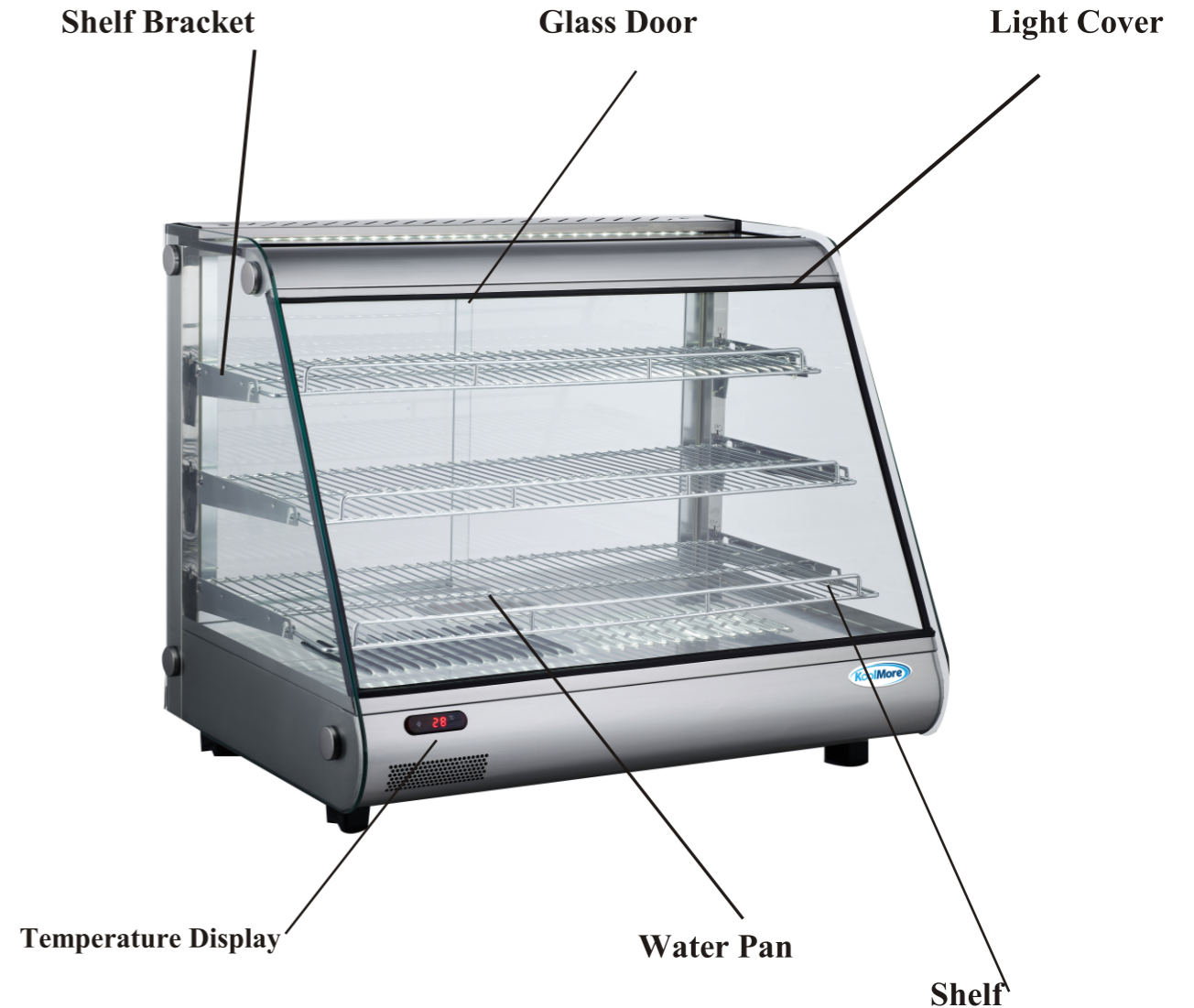


Cleaning and Maintenance

- Clean the equipment after each use in order to maintain appearance and increase service life
- Never use Cleaning agents and products that contain acids, chlorine and other aggressive Chemicals can damage the unit. Avoid the use of these products.
- Never immerse the unit in water or any other liquid. Do not allow water or other liquids to come into contact with the cord or plug. Don't use any kind of pressure water jet for cleaning the device.
- Unplug the unit.
- Allow sufficient time for unit to cool.
- Use only a damp sponge or cloth with soapy water to wipe down the unit. Components of the equipment can be cleaned using a high quality non-toxic glass cleaner
- Never use any kind of abrasive agents or pads which could Scratch the surface
- After each cleaning, completely dry all surfaces of the unit.
- Only a qualified technician should carry out repairs and maintenance of the device. Do not attempt to Repair the device by yourself.



Structure and Parts





Safety

- Do not use unit with damaged or modified electric cord.
- Only use grounded electrical outlets matching the rated voltage
- Only use the unit when placed on a flat, level position
- Do not use a power strip, surge protector or extension cord with the equipment
- Unplug equipment before cleaning or moving
- Do not use cleaning agents or liquids on the outside of the unit
- Do not spray with water or cleaning products; don't use any kind of pressure water jet for cleaning the device.
- Keep away from open flames and other Heat sources
- Do not operate damaged or malfunctioning equipment
- The device is to be used indoors only.
- The device should never be left unattended during operation. Keep away children.



Installation

- Place the device on top of an even and safe surface which supports the weight of the device and is not heat sensitive
- Never place the device on an inflammable surface (such as table cloth, carpet, etc.)
- Do not place the device near open fireplaces, electric oven, furnaces heaters or other heat source
- Position the device in such a way that the plug is easily accessible.

Operation

- Before first use, clean the unit as described in the Cleaning section below. Allow the unit 15 minutes to achieve desired temperature before placing prepared food inside.
- This unit is intended to hold the proper temperature of prepared foods. It is not intended to cook or reheat foods. If you notice condensation on the inside of the unit, open the rear doors slightly.
- Plug the unit to its own 110V~/60Hz dedicated outlet, do not share the outlet.
- Adjust thermostat to desired temperature. Range is between 86 °F -194°F.
- Regularly check the temperature of food being held in the unit. To prevent bacteria growth it recommended that hot food be held at a minimum of 140 degrees F.
- If humidity is desired add water to the water pan, making sure to check regularly during operation.
- The temperature inside can be read from the front display.
- Put the foods in appropriate containers before placing them inside the warmer and shut it by using the sliding door.
- Some of the device parts become very hot always use safety gloves when placing or removing foods.
- In order to place or remove foods use the rear door
- Switch on the inner light when required by using the light switch of the device
- To turn the unit OFF, lower the thermostat to the lowest setting and turn off the light.
- Unplug the unit while not in use.
- If using the water pan, allow water to cool completely before removing and disposing of water.
- Clean the unit after each use following the directions in the Cleaning section.