

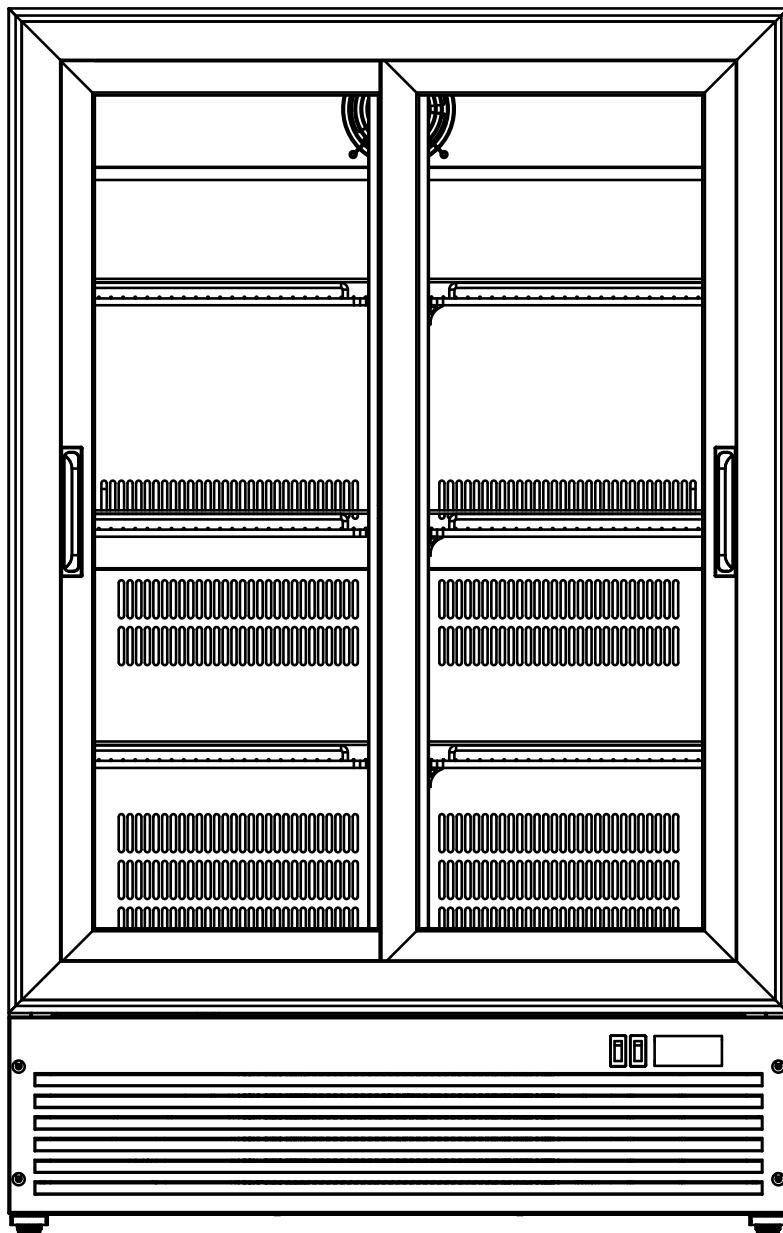


USER MANUAL

Display Merchandiser

Aisle End Retail Display Merchandiser

Model: KM-AEM2-10CSL



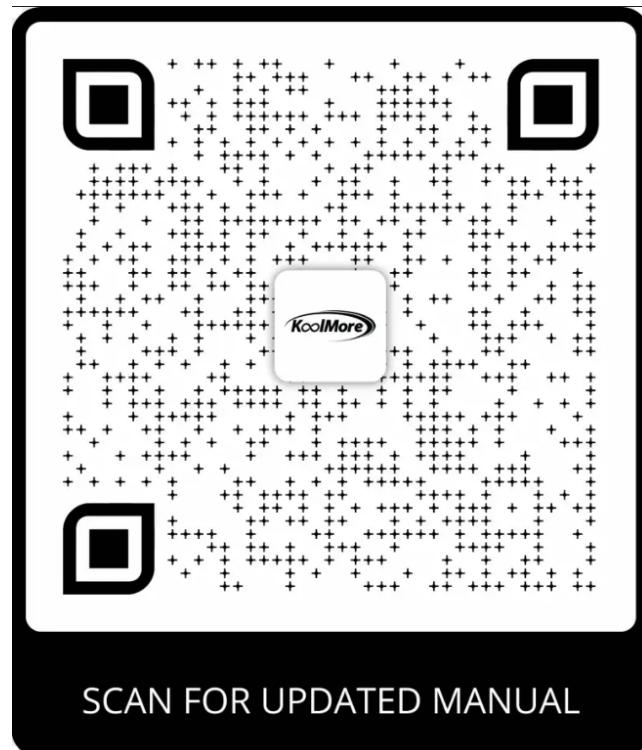
Before using, please read the operating instructions carefully to ensure proper application and achieve satisfactory results.

For any service related issues, please contact us:

📞 718-576-6342 📩 support@koolmore.com

Stay informed with the latest information for your KoolMore Reserve Appliance.

Scan the QR code above to access the most recent user manual on our website, which is constantly being updated and improved.



If you need any assistance or have questions, our customer support team is here to help.

P- 718-576-6342 E- Support@koolmore.com

Please write down the model number and serial number below for future reference. Both numbers are located on the rating label on the back of your unit or inside of the unit and are needed to obtain warranty service. You may also want to staple your receipt to this manual as it is the proof of your purchase and may also be needed for service under warranty.

Model Number: _____

Serial Number: _____

Date of Purchase: _____

To better serve you, please do the following before contacting customer service:

If you received a damaged product, immediately contact the retailer or dealer that sold you the product.

Read and follow this instruction manual carefully to help you install, use, and maintain your unit.

Refer to the Troubleshooting section of this manual as it will help you diagnose and solve many common issues.

Contents

Safety	4
Operation	10
Maintanence	13
Troubleshooting	15
Warranty	17

Safety

To ensure proper use, please thoroughly study these **SAFETY PRECAUTIONS** before operating the unit.

- The purpose of the safety precautions in this manual is to ensure safe and correct use of the unit to minimize risks that could cause serious damage and injury to you or other persons. The safety precautions are divided into **WARNINGS** and **CAUTIONS**. Cases where improper handling of the unit could lead to death or serious injury are listed under the

“ **WARNING**” heading. However, the cases listed under the

“ **CAUTION**” heading could also lead to serious results. To ensure the safety, adhere strictly to both types of safety precautions.

- Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- The A-weighted emission sound pressure level is below 70 dB(A).
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- The appliance shall be disconnected from its power source during cleaning or maintenance and when replacing parts.
- Storage: During periods of inactivity or before storing, remove all beverages from the appliance, disconnect it from the supply and clean the appliance and its accessories thoroughly. Keep the door(s) of the appliance open, to allow all humidity to escape. Prop the door open with a piece of wood or the like to the prevent the door from closing completely. Like this, mold or bad smell can be prevented. Store the appliance in a dry, protected environment, preferably at room temperature. To protect the appliance from dust, cover it with a cloth that allows air circulation inside the appliance. You can also store the appliance in its original packaging. Keep the appliance out of reach of children.
- Regularly check the power plug and power cord for damage. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

- Refrigerants must be evacuated and disposed of by a qualified specialist in accordance with federal and local regulations before the appliance is scrapped. **Caution:** Please keep the appliance away from fire or similar glowing substances before you dispose of it. Please remove the door before you dispose of the appliance.
- **WARNING:** Keep clear of obstruction all ventilation openings in the appliance enclosure or in the structure for building-in.
- **WARNING:** Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- **WARNING:** Do not damage the refrigerant circuit.
- **WARNING:** Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.
- **WARNING:** The lamp must not be replaced by the user! If the lamp is damaged, contact the customer helpline for assistance.
- **WARNING:** To avoid a hazard due to instability of the appliance, it must be fixed in accordance with the instructions.
- **WARNING:** In order to reduce flammability hazards the installation of this appliance must only be carried out by a suitably qualified person.

 **WARNING:** Improper handing of the unit could lead to death or serious injury.

 **CAUTION:** Improper handing of the unit could lead to serious results depending on the circumstances.

- Text set off by the exclamation mark contains information that should be strictly adhered to.
- After reading the instruction manual, store it in an easily accessible place where the user(s) of this product can easily find it.



The symbol is a warning and indicates the refrigerant and insulation blowing gas are flammable.

Warning: Risk of fire / flammable materials.

Warning - Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.

Warning - When positioning the appliance, ensure the supply cord is not trapped or damaged.

Warning - Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.

Warning - The refrigerant and insulation blowing gas are flammable. When disposing of the appliance do so only at an authorized waste disposal centre. Do not expose to flame.

PRECAUTIONS FOR INSTALLATION

WARNING



Installation should be performed only by the dealer or a qualified

expert. Attempting to install the unit yourself could result in water leakage, refrigerant leakage, electrical shock, or fire.

PRECAUTIONS FOR USE

WARNING



DON'T
TAMPER

All repairs, disassembly and modifications should be performed only by qualified technicians. Attempting to perform these yourself could result in a fire, malfunction, and injury.



DANGER OF
EXPLOSION

Never put flammable or volatile substances into the unit as explosion and fire could result.



PROHIBITED

Use a dedicated wall outlet. Do not use extension cords or convenience receptacles as this could result in electrical shock, overheating and a fire.



ELECTRICAL
SHOCK
HAZARDS

Never splash water directly onto the product or wash with water as short-circuit and electrical leakage could result.



PROHIBITED

Do not damage, modify, excessively bend, strain, twist or bundle up the power cord. Also, placing heavy objects the power cord or squeezing it in a tight place could damage it, possible resulting in electrical shock or fire.



FLAMMABLE

Never use flammable spray cans or leave flammable substances near the unit. Sparks from electrical switches could result in explosion and fire.



The cooler is intended for storage and display of beverages for sale. Do not use for other purpose than intended as this could adversely affect items placed in the unit.



PROHIBITED

For indoor use only. Using the unit in a location exposed to rain could result in electrical leakage and electrical shock.



Install the unit in a location where the floor is sturdy enough to support the load of the unit. If the floor is not sturdy enough or installation is incorrectly performed, the unit could tip over and falling shelves and products could cause personal injury.



Store the unit in a location where it is not exposed to rain. Using a unit that has been exposed to rain could result in electrical leakage and electrical shock.



Leave disassembly and disposal of the unit to qualified experts.

WELL VENTILATED PLACE

Please make sure there is more than 10cm space between UPRIGHT COOLER and the wall. If there is no space, cooling capacity can drop down.



Never attempt to insert fingers, sticks, etc. Into the cold air suction outlet as a circulation fan is rotating at high speed inside the outlet. Injury, electrical shock and improper operation could result.



PROHIBITED

Never place heavy objects or items containing water on top of the unit. Objects could fall down and cause injury and spilled water could deteriorate the insulation of electrical components and result in electrical leakage.



CAUTION
AGAINST
EXPLOSION

If you find gas leakage, please don't touch the appliance. Turn it off and open the doors and windows for ventilation. Gas leakage could cause explosion, fire, and fire injury.



Keep away from hot air sources cooling performance is reduced if the unit is placed near heat sources such as hot plates and stoves and if it is exposed to direct sunlight.



Should the unit need temporary storage make sure not to store the unit in a location where children play and take precautions so that the door cannot be completely closed. This will minimize the risk that a child becomes trapped inside the compartment.



DANGER OF
ELECTRICAL
SHOCK

If installation in a damp location is unavoidable, also install an electrical leakage circuit breaker. If no electrical leakage circuit breaker is installed, electrical shock could result.



PROHIBITED

Never hang from the door or climb onto the unit. The unit could tip over or fall and cause material damage or injury.



DON'T PINCH
FINGERS

Grasp the handle when closing the door. Holding at other positions could result in pinched fingers and injury.



When disconnecting the power cord plug from the wall outlet, hold at the plug main body close to the outlet. Pulling the cord could cause wire breakage, possibly resulting in overheating and fire.



PROHIBITED

Do not throw items onto the shelves and do not place items totaling more than 25 kg on each shelf. The shelf could fall down, possibly causing injury.



DISCONNECT
POWER CORD
PLUG FROM
WALL OUTLET

Disconnect the power cord plug from the wall outlet before moving the unit and make sure that the power cord is not damaged during transport. A damaged power cord could result in electrical shock and/or fire.



DO NOT TOUCH

Do not push hand against or apply excessive force to glass surfaces as the glass could break and cause injury.



Make sure that the unit does not tip over or fall when it is moved. A falling unit could cause serious injury.



Be sure to attach and secure shelves correctly. An improperly attached shelf could fall down and cause injury.

Operation

BEFORE USE

- Important! Allow the appliance to stand upright for at least 24 hours before connecting it to a mains outlet for the first time, so that the refrigerant can settle.
- Remove shipping package, tape, etc, and leave doors open. Ventilate for a while.
- The unit is cleaned before shipment. However, clean the compartment interior after delivery.
- Please insert power supply, plug into the wall outlet, single-phase to correct voltage.
- Allow the unit to operate for about 1 hour to cool the compartment before placing items in the cooler.

WAIT 5 MINUTES OR MORE BEFORE RE-STARTING

- Restarting the unit immediately after it has been turned off may cause fuses to blow and activate the circuit-breaker, the compressor may be overloaded, and/or other damage may occur.

TEMPERATURE ADJUSTMENT

Operation and display panel



Keys description

Keys	Function	Button action
Set	Enter the status of parameter setting Switch between menu and parameter	pressing the keys for 3s press the key
	Adjust menu and parameters Upload the data to copy card	press the key pressing the keys for 3s
	Adjust menu and parameters Download the copy card	press the key pressing the keys for 3s
	View evaporator sensor temperature Exit from parameter setting Press 3s to forced switch between refrigeration, defrost/defrost delay, defrost dripping	press the key press the key pressing the keys for 3s

Keys operation

1) Accessing the User and Administrator Menus :

- While the device is in temperature measuring and controlling mode, press and hold the Set key for 3 seconds to enter the user menu. The screen will display the code "St". Press the Set key again to view or modify the St value using the  or  keys.
- To access the administrator menu, press the  or  key when "St" is displayed to switch to "Po", then press the Set key. The screen will show "00".
- Use the  or  keys to enter the administrator password. Press Set again to confirm.
 - If the password is correct, you can access all parameters: St, Po, C1, C2... U1, etc.
 - If the password is incorrect or not entered, only St and Po will be available.
- After selecting a parameter, press Set to modify its value using the  or  keys. Press Set again to save and return to the menu.
- If no key is pressed for 30 seconds, the controller will automatically exit the settings mode and save the current value.

Note: The administrator password is valid for one session only. To adjust parameters again, you must re-enter the password.

2) Temperature viewing

While in temperature control mode, press the  key to view the current evaporator sensor temperature, provided the sensor is enabled and functioning correctly.

3) Manually forced operation

In temperature control mode, press and hold the  key for 3 seconds to manually cycle through: **Refrigeration, Defrost / Defrost Delay, Drip Time After Defrost**

DRAIN TRAY

- Defrosting is performed automatically and drain water is collected in the drain tray.
- Water in the drain tray is evaporated automatically. In humid environments, there will be a large amount of water in the drain tray, so please throw away drain water once a day.

EFFICIENT USE

- To prevent cold air from escaping, open and close the door quickly and keep the door opened for as short a time as possible.
- Please install the unit in a place which is well-ventilated.

SHELF HEIGHT ADJUSTMENT

- The shelf height can be adjusted.
- Arrange the shelves in accordance with the dimensions of the items to be placed in the cooler.

PLACING ITEMS IN THE SHOWCASE

This showcase employs a forced circulation of cold air system. If circulation of cold air is obstructed, the items will not be adequately refrigerated. Pay attention to the following points:

- Do not let items obstruct the cold air inlet and suction outlet.
- Place items so that they do not protrude from the shelves. The gap between the shelves and the door is used for circulation of cold air.
- Place items evenly on all shelves.
- Commercial refrigeration display cooler.
- This equipment is intended for the storage and display of non-potentially-hazardous bottled or canned products only.

CLIMATE CLASS

- $89.6^{\circ}\text{F} \pm 3.6^{\circ}\text{F}$ on appliances of climatic class 0,1,2,3,4,6 or 8;
- $109.4^{\circ}\text{F} \pm 3.6^{\circ}\text{F}$ on appliances of climatic class 5 or 7.

Maintanence



WARNING

To prevent any electrical shock hazards or injury by rotating circulation fan, always disconnect the power cord plug from the wall outlet before cleaning.

1. EXTERIOR AND COOLER COMPARTMENT

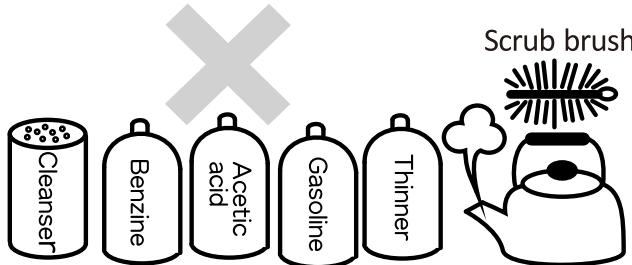
Wipe with a soft, dry cloth. If very soiled, wipe with a cloth that has been moistened with a detergent. Then wipe with a cloth that has been dipped in water.



WARNING

Do not splash water directly onto the cooler and do not wash with water. Short-circuit and electrical shock could result.

- Clean the cooler regularly to keep it clean at all times.
- Never use polishing powder, soap powder, benzine, oil or hot water as there will damage the painting and plastic components.



2. CHECKS

To ensure the safety, perform the following checks after cleaning.

- Is the power cord plug firmly inserted into a dedicated wall outlet? Confirm that the plug is not abnormally hot.
- Check the power cord for cracks and damage. Should the slightest irregularity be observed, contact the dealer from whom you purchased this unit or our customer's service.

IN CASE OF THE FOLLOWING

1 POWER FAILURE

Keep opening and closing of the door to a minimum.

Avoid placing new items in the cooler as this will raise the temperature inside the compartment.

2 WHEN NOT USED FOR A LONG PERIOD

Remove all items from the compartment and disconnect the power cord plug from the wall outlet.

Clean the compartment interior and wipe away all water.

To prevent mold formation and bad smell, leave the door open to dry the compartment completely.

3 TRANSPORTATION

Disconnect the power cord plug from the wall outlet.

When moving the cooler, make sure that the feet do not damage the power cord.

Do not let the feet hit against floor steps, thresholds, etc.

4 TEMPORARY STORAGE

Affix a piece of wood, etc. Between the door and main unit to prevent complete closing of the door.

Make sure not to store the unused cooler at a location where children play.

Should a child enter the compartment and the door is closed, the child may not be able to open the door from the inside.

Troubleshooting

Please check the following items if you encounter problems with the unit. If the problem continues after taking the proper remedial actions, disconnect the power cord plug from the wall outlet. Transfer the items stored in the cooler to a box or other container. Then contact the dealer from whom you purchased this unit and be ready to provide information as listed in "REQUIRED INFORMATION" below.

CAUTION

To prevent any electrical shock hazards, do not disconnect the power cord plug from the wall outlet with wet hands.

Problem	Possible Cause
No refrigeration at all	<ul style="list-style-type: none">• Is the power supply interrupted?• Is the power cord plug disconnected from the wall outlet?• Are the shop's power fuses blown and/or the circuit breaker activated?
Inadequate refrigeration	<ul style="list-style-type: none">• Is the temperature setting appropriate?• Are items obstructing the cold air inlet and suction outlet?• Are stored items packed too tight?• Is the door open or is it opened and closed frequently?• Is the condenser clogged?
Excessive noise	<ul style="list-style-type: none">• Are all feet in firm contact with the floor?• Is the rear panel of the cooler contacting the wall or other objects?• Are other objects in contact with the cooler?
Condensation on cooler exterior	<ul style="list-style-type: none">• Condensation may condense on the exterior and door during hot and humid days or depending on the place of installation. This occurs when the humidity is high and water particles in the air contact cold surfaces. This is normal. Wipe away condensation with a dry cloth.

Showcase sometimes stop running when thermostat turns off.

REQUIRED INFORMATION

①	Nature of malfunction (as accurately as possible)	④	Customer's name, address, phone number
②	Product number	⑤	year and date of purchase
③	Serial number		On rating label On carton



Environmental Protection

Discarded electric appliances are recyclable and should not be discarded in the domestic waste! Please actively support us in conserving resources and protecting the environment by returning this appliance to the collection centres. Refrigerants must be evacuated and disposed of by a qualified specialist in accordance with federal and local regulations before the appliance is scrapped.



Caution: Please keep the appliance away from fire or similar glowing substances before you dispose of it. Please remove the door before you dispose of the appliance.



Tip over hazard!

Appliance may pose a tipping hazard when uncrating, installing or moving the appliance. Take appropriate safety precautions. Use of tip over restraints may only reduce (not eliminate) the tipping hazard. Never allow children to climb or hang on drawers, doors or shelves.



Crush or cut hazard!:

Keep clear when uncrating, installing, moving, or servicing the appliance.



WARRANTY

LIMITED WARRANTY

Koolmore Supply, Inc. extends a limited warranty to the original purchaser, guaranteeing that this Koolmore product is free from manufacturing defects in material or workmanship for three years from the date of purchase.

Should you discover any such defect within the warranty period, Koolmore Supply, Inc., reserves the right to repair or replace the product without charge, or to cover the cost of replacement parts and repair labor needed to correct defects present at the time of purchase or resulting from regular usage, when the appliance has been installed, operated, and maintained as per the instructions provided.

At its sole discretion, Koolmore Supply Inc. may decide to replace the product. In such an event, your replacement appliance will carry the warranty for the remaining term of the original unit's warranty period.

This warranty is valid exclusively to the original purchaser of the product and only applicable within the United States. The warranty commences from the date of original consumer purchase. Proof of the original purchase date will be required to obtain service under this warranty.

Under this limited warranty, your sole and exclusive remedy will be product repair, as outlined above. All services must be provided by a Koolmore-designated service company.

To claim warranty or request repair service:

Email support@koolmore.com. Please include your name, address, phone number, warranty repair request, and a copy of your proof of purchase receipt. Alternatively, visit koolmore.com and use the contact us page. A Koolmore customer service representative will promptly arrange service for your appliance.

We thank you for choosing Koolmore.

WARRANTY EXCLUSIONS

This limited warranty will not cover:

1. Failure of the product to perform during power failures or interruptions, or due to inadequate electrical service.
2. Damage incurred during transportation or handling.
3. Damage caused by accidents, vermin, lightning, winds, fire, floods, or acts of God.
4. Damage resulting from accidents, alterations, misuse, abuse, improper installation, repair, or maintenance. This includes using any external device that alters or converts the voltage or frequency of electricity.
5. Unauthorized product modifications, repairs by unauthorized centers, or use of non-approved replacement parts.
6. Abnormal cleaning and maintenance not aligned with the user's manual.
7. Use of incompatible accessories or components.
8. Any costs associated with repairs or replacements under these excluded circumstances shall be the responsibility of the consumer.

