

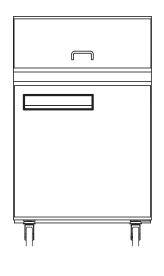
KoolMore) USER MANUAL

SANDWICH

KoolMore Refrigerated Salad and Sandwich Prep Table

Models: KM-MPTR27-1D, KM-MPTR36-2D. KM-MPTR60-2D, KM-MPTR70-3D.

KM-PTR27-1D, KM-PTR36-2D, KM-PTR46-2D, KM-PTR60-2D KM-PTR70-3D







KM-PTR46-2D

Before using, please read the operating instructions carefully to ensure proper application and achieve satisfactory results.

For any service-related issues, please contact us:





Stay informed with the latest information for your KoolMore Appliance.

Scan the QR code above to access the most recent user manual on our website, which is constantly being updated and improved.



If you need any assistance or have questions, our customer support team is here to help.

P- 718-576-6342 E- Support@koolmore.com

Please write down the model number and serial number below for future reference. Both numbers are located on the rating label on the back of your unit or inside of the unit and are needed to obtain warranty service. You may also want to staple your receipt to this manual as it is the proof of your purchase and may also be needed for service under warranty.

Model Number:	
Serial Number:	
Date of Purchase:	

To better serve you, please do the following before contacting customer service:

If you received a damaged product, immediately contact the retailer or dealer that sold you the product. Read and follow this instruction manual carefully to help you install, use, and maintain your unit. Refer to the Troubleshooting section of this manual as it will help you diagnose and solve many common issues.

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SAFETY

CAUTION FOR SAFETY

Leave enough space between the wall, the cabinet, and the ceiling; do not completely seal the back part of the cabinet. Prepare an air vent to the outside.

CAUTION: The cabinet needs more than 8 inches of space from the wall. Please remove all packaging from the bottom to allow heat radiation and avoid fire.

It is prohibited to store flammable or volatile chemicals, as they may lead to explosions.

An individual single-phase socket must be used and reliably connected to a grounding wire.

CAUTION: Do not connect the grounding wire to a water or gas pipe.

Do not subject the cabinet to hard collisions or intense vibrations during transportation. The inclination of the cabinet should not exceed 45°.

Please refer to the Troubleshooting references when the unit encounters problems. Do not attempt to solve the problem on your own; consult a certified technician only.

DANGER – Risk of fire or explosion. Flammable refrigerant used. Do not puncture refrigerant tubing. To be repaired only by trained service personnel.

CAUTION – Risk of fire or explosion. Flammable refrigerant used. Consult the repair manual/owner's guide before attempting to service this product. All safety precautions must be followed. Dispose of it properly in accordance with federal or local regulations. Follow handling instructions carefully to avoid puncturing refrigerant tubing. Keep all ventilation openings in the appliance enclosure or built-in structure clear of obstructions. Servicing must be performed by factory-authorized service personnel to minimize the risk of ignition due to incorrect parts or improper service.

Installation

IMPORTANT!! PLEASE READ BEFORE INSTALLATION

- If the unit has recently been transported, please let the unit stand still for a minimum of 24 hours before plugging it in.
- Ensure that the unit cools down to the desired temperature before loading it with products.
- Ensure there is proper ventilation around the unit in the area where it will operate.
- Ensure all accessories (e.g., shelves, shelf clips, casters) are installed before plugging the unit in.
- Please read through the manual in its entirety.

CABINET LOCATION GUIDELINES

- Install the unit on a strong and level surface.
 - The unit may make unpleasant noises if the surface is uneven.
- Install the unit in an indoor, well-ventilated area.
 - The unit performs more efficiently in a well-ventilated area.
- For best performance, please maintain a clearance of 3" at the back of the unit.
- Outdoor use may cause decreased efficiency and damage to the unit.
- Avoid installation in a high humidity and/or dusty area.
- Humidity could cause the unit to rust and decrease the efficiency of the unit.
- Dust collected on the condenser coil will cause the unit to malfunction. Clean the condenser at least once a month with a brush or clean cloth.
 - Malfunction due to a dirty condenser will void the warranty.

Select a location away from heat and moisture-generating equipment.

High ambient temperatures will cause the compressor to overwork, leading to higher energy bills and the gradual breakdown of the unit.

Malfunction due to high ambient temperature will void the warranty.

ELECTRICAL

Please ensure that the required voltage of the compressor is being supplied at all times. Low or high voltage can detrimentally affect the refrigeration unit. All units should be plugged into a grounded and properly-sized electrical outlet with appropriate overcurrent protection. Please refer to the electrical requirements on the nameplate of the unit. Please make sure that your unit has its own dedicated outlet. Do not use an extension cord.

TEMPERATURE CONTROLS

The temperature controls are factory-set to maintain an average temperature of 38°F in refrigerators and 0°F in freezers. To maintain a different temperature, simply adjust the control knob located inside the unit. To decrease the temperature (colder), turn clockwise. To increase the temperature (warmer), turn counterclockwise.

CAUTION: Setting the temperature control to the coldest setting may cause the evaporator coil to freeze and ice up. This will eventually result in a warmer cabinet temperature.

LOADING PRODUCT

- Shelves have been factory-installed for your convenience. Before loading shelves, please be sure that all shelf clips are completely fastened in their correct locations. It is important that all shelves rest completely level before stocking your cabinet with product.
- In order to maintain correct airflow inside the unit, please be sure to leave two to four (2 to 4) inches of space between the back wall and stored product. Blocking the evaporator fans will result in a warmer cabinet temperature and ultimately compressor failure.

DEFROST SYSTEMS

Refrigerator coils are kept below the freezing point (32°F). During compressor downtime, the
evaporator fan continues to circulate air through the evaporator coil. This air circulation raises
the coil temperature above the freezing point, melting any accumulated frost. Run-off water
is drained into the evaporator pan and evaporated. Freezer coils have defrosted electrically.
Automatic defrost timers automatically initiate at pre-set intervals and for a pre-determined
duration.

PLEASE NOTE: Excessive door openings should be avoided in order to maintain cabinet temperature and to eliminate the possibility of coil freeze-up.

LOADING FOOD PANS

 Pizza prep units and sandwich prep units are designed to function with all pans in place, even if some pans are to be left empty. For maximum food freshness, fill the pans only with an amount that can be used in a specific usage period. During non-use, please close the insulated lid cover.

SAFETY/WARNING

Please pay close attention to the safety notices in this section. Disregarding these notices may lead to serious injury and/or damage to the unit.

ATTENTION! To minimize shock and fire hazards, be sure not to overload the outlet. Please designate one outlet for your unit.

- Do not use extension cords.
- Do not put your hands under the unit when the unit is required to be moved.
- When the unit is not in use for a long period of time, please unplug the unit from the outlet.
- After unplugging the unit, wait at least 10 minutes before re-plugging it. Failure to do so could cause damage to the compressor.

UNPLUG CORD

To minimize shock and fire hazards, please do not plug or unplug the cord with wet hands.

During maintenance and cleaning, please unplug the unit.

PROPER GROUNDING REQUIRED

To minimize shock and fire hazards, make sure that the unit is properly grounded.

PROHIBITION

- Do not attempt to remove or repair any component unless instructed by the factory.
- Make sure the unit is resting on or against the electrical cord and plug, to minimize personal injury.
- Do not hang on the doors.
- Do not store any flammable or explosive gas or liquids inside the unit.

Maintenance

REGULAR MAINTENANCE

Cleaning The Condenser Coil

For efficient operation, it is important that the condenser surface be kept free of dust, dirt, and lint.

We recommend cleaning the condenser coil and fins at least once per month. Clean with a commercial condenser coil cleaner, available from any kitchen equipment retailer. Brush the condenser fins from top to bottom, not side to side.

After cleaning, straighten any bent condenser fins with a fin comb.

Cleaning The Fan Blades And Motor

If necessary, clean the fan blades and motor with a soft cloth. If it is necessary to wash the fan blades, cover the fan motor to prevent moisture damage.

Cleaning The Interior Of Unit

- When cleaning the cabinet interior, use a solvent of warm water and mild soap.
- Do not use steel wool, caustic soap, abrasive cleaners, or bleach that may damage the interior finish.
- Wash door gaskets on a regular basis, preferably weekly. Simply remove the door gasket from the frame of the door, soak in warm water and soap for thirty (30) minutes, dry with a soft cloth, and replace.
- Check door gaskets for proper seal after they are replaced.
- Periodically remove the shelves and pilasters from the unit and clean them with mild soap and warm water. To remove the pilasters, first remove the shelves and shelf brackets. Then, simply lift the pilaster up and out.

WARNING: Disconnect the power cord before cleaning any parts of the unit.

TROUBLESHOOTING

Before requesting any service on your unit, please check the following points. This guide serves only as a reference for solutions to common problems.

SYMPTOM	POSSIBLE CAUSE	CORRECTIVE ACTION
Compressor not running.	Fuse blown or circuit breaker tripped	Replace fuse or reset circuit breaker.
	Power cord unplugged.	Plug in power cord.
	Thermostat set too high.	Set thermostat to a lower temperature.
	Cabinet in defrost cycle.	Wait for defrost cycle to finish.
Condensing unit runs for long periods of time.	Excessive amount of warm product placed in cabinet.	Allow adequate time for product to cool down.
	Prolonged door opening or door ajar.	Ensure doors are closed when not in use. Avoid opening doors for long periods of time.
	Door gasket(s) not sealing properly.	Ensure gaskets are snapped in completely. Remove gasket and wash with soap and water. Check condition of gasket and replace if necessary.
	Dirty condenser coil.	Clean the condenser coil.
	Evaporator coil iced over.	Unplug unit and allow coil to defrost. Ensure thermostat is not set too cold. Ensure that door gasket(s) are sealing properly.
Cabinet temperature is too warm.	Thermostat set too warm.	Set thermostat to a lower temperature.
	Blocking airflow.	Re-arrange product to allow for proper airflow. Make sure there is at least four inches of clearance from evaporator.
	Excessive amount of warm product placed in cabinet.	Allow adequate time for product to cool down.
	Fuse blown or circuit breaker tripped.	Replace fuse or reset circuit breaker.
	Dirty condenser coil.	Clean the condenser coil.
	Prolonged door opening or door ajar.	Ensure doors are closed when not in use. Avoid opening doors for long periods of time.
	Evaporator coil iced over.	Unplug unit and allow coil to defrost.
Cabinet is noisy.	Loose part(s).	Locate and tighten loose part(s).
	Tubing vibration.	Ensure tubing is free from contact with other tubing or components.



WARRANTY

LIMITED WARRANTY

Koolmore Supply, Inc. extends a limited warranty to the original purchaser, guaranteeing that this Koolmore product is free from manufacturing defects in material or workmanship for one year from the date of purchase.

Should you discover any such defect within the warranty period, Koolmore Supply, Inc., reserves the right to repair or replace the product without charge, or to cover the cost of replacement parts and repair labor needed to correct defects present at the time of purchase or resulting from regular usage, when the appliance has been installed, operated, and maintained as per the instructions provided.

At its sole discretion, Koolmore Supply Inc. may decide to replace the product. In such an event, your replacement appliance will carry the warranty for the remaining term of the original unit's warranty period. This warranty is valid exclusively to the original purchaser of the product and only applicable within the United States. The warranty commences from the date of original consumer purchase. Proof of the original purchase date will be required to obtain service under this warranty.

Under this limited warranty, your sole and exclusive remedy will be product repair, as outlined above. All services must be provided by a Koolmore-designated service company.

To claim warranty or request repair service:

Email support@koolmore.com. Please include your name, address, phone number, warranty repair request, and a copy of your proof of purchase receipt. Alternatively, visit koolmore.com and use the contact us page. A Koolmore customer service representative will promptly arrange service for your appliance. We thank you for choosing Koolmore.

WARRANTY EXCLUSIONS

This limited warranty will not cover:

- 1. Failure of the product to perform during power failures or interruptions, or due to inadequate electrical service.
- 2. Damage incurred during transportation or handling.
- 3. Damage caused by accidents, vermin, lightning, winds, fire, floods, or acts of God.
- 4. Damage resulting from accidents, alterations, misuse, abuse, improper installation, repair, or maintenance. This includes using any external device that alters or converts the voltage or frequency of electricity.
- 5. Unauthorized product modifications, repairs by unauthorized centers, or use of non-approved replacement parts.
- 6. Abnormal cleaning and maintenance not aligned with the user's manual.
- 7. Use of incompatible accessories or components.
- 8. Any costs associated with repairs or replacements under these excluded circumstances shall be the responsibility of the consumer.

