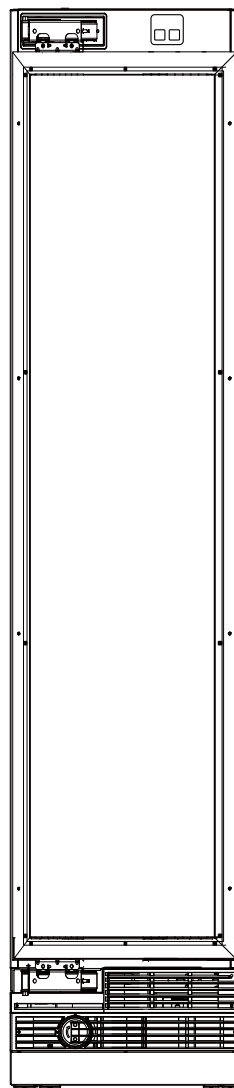


USER MANUAL

KOOLMORE RESERVE

Panel Ready Column Wine Cooler Refrigerator

Models: KM-PRC-W18



For any service related
issues, please contact us:

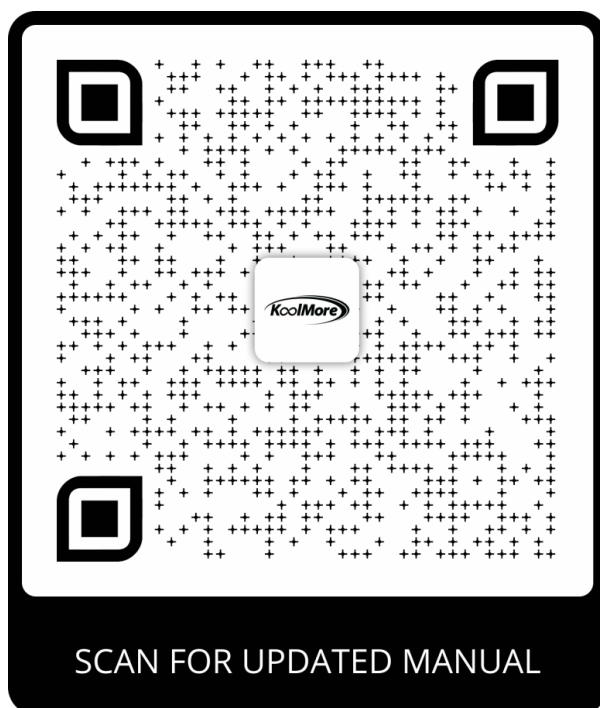
 **718-576-6342**

 **support@koolmore.com**

Before using, please read the operating instructions carefully
ensure proper application and achieve satisfactory results.

Stay informed with the latest information for your KoolMore Reserve Appliance.

Scan the QR code above to access the most recent user manual on our website, which is constantly being updated and improved.



If you need any assistance or have questions, our customer support team is here to help.

P- 718-576-6342 E- Support@koolmore.com

Please write down the model number and serial number below for future reference. Both numbers are located on the rating label on the back of your unit or inside of the unit and are needed to obtain warranty service. You may also want to staple your receipt to this manual as it is the proof of your purchase and may also be needed for service under warranty.

Model Number: _____

Serial Number: _____

Date of Purchase: _____

To better serve you, please do the following before contacting customer service:

If you received a damaged product, immediately contact the retailer or dealer that sold you the product.
Read and follow this instruction manual carefully to help you install, use, and maintain your unit.
Refer to the Troubleshooting section of this manual as it will help you diagnose and solve many common issues.

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Safety

Thank you for purchasing your beverage cooler.

This manual contains important information regarding the proper installation, use, and maintenance of your beverage cooler. Following this manual will ensure that your product will work at its peak performance and efficiency.

General Safety

DANGER: When using an electrical appliance, basic precautions should always be followed, including the following: **READ ALL INSTRUCTIONS BEFORE USING.** To reduce the risk of fire, electric shock, and/or injury to persons.

WARNING! To reduce the risk of fire, electric shock or personal injury, unplug or disconnect the appliance from the power supply before servicing.

CAUTION! Flammable refrigerant used! When handling, moving, and using the refrigerator, make sure to avoid either damaging the refrigerant tubing, or increasing the risk of a leak.

- Use this appliance only as described in this manual. Other uses not recommended may cause fire, electric shock, or personal injury.
- This appliance is not intended for use by young children or infirm persons unless they have been adequately supervised by a responsible person to ensure that they can use the appliance safely.
- Young children should be supervised to ensure that they do not play with the appliance.
- To protect against the risk of electric shock, **NEVER IMMERSE** the unit, cord, or plug in water or spray any other liquid.
- Unplug the appliance from the plug socket when not in use, when moving from one location to another, and before cleaning.
- For your safety, read all instructions carefully before operating the appliance.
- To disconnect the appliance, grip the plug and pull it from the wall outlet. Never pull by the cord.
- Never operate the appliance in the presence of explosive and/or flammable fumes.
- Do not place the appliance or any of its parts near an open flame, cooking, or heating appliance.
- Never operate the appliance with a damaged cord or plug. If the product malfunctions, or if it is dropped or damaged in any manner, contact the manufacturer.
- The use of attachments not recommended by the manufacturer may be hazardous.

For your safety:

- Proper operation of the housing is recommended to avoid damage.
- A loose fit between the AC outlet (receptacle) and plug may cause overheating and a distortion of the plug. Contact a qualified electrician to replace loose or worn outlet.

WARNING

- Prop 65 Warning (California Residents): This product may contain chemicals known to the State of California to cause cancer, birth defects, or other reproductive harm.
- Locate the unit away from direct sunlight and sources of heat (stove heater, radiator, etc.).

- This appliance uses R600a, an environmentally friendly and contains small quantities of isobutane (R600a), an environmentally friendly refrigerant.
- CAUTION - Risk of fire or explosion due to puncture of refrigerant tubing:
- To prevent damage to the refrigerant tubing, follow the instructions carefully. Flammable refrigerant used.
- When handling, installing, servicing, or transporting the unit, always ensure that the cooling circuit is undamaged.
- If the cooling circuit becomes damaged, avoid proximity to open fires and heat sources, or any other potential sources of ignition. Ventilate the room and contact a service agent or a qualified technician.
- Proper disposal of the appliance:
- Ensure that the appliance is not damaged before disposal.
- Ensure that the ventilation openings in and from the built-in appliance are never blocked or covered.
- No liability will be accepted for any damage caused by misuse of the appliance, or as a result of repairs carried out by unqualified person. In this case neither the warranty nor any other liability claims will apply.

WARNING!

- Never operate any other electrical appliance inside this appliance.
-
- Other safety recommendations:
- Never attempt to repair or replace any part of your appliance unless it is specifically recommended in this manual. All other servicing should be referred to a qualified technician.
- DANGER - Risk of fire or explosion. Flammable refrigerant used. To be repaired only by trained service personnel. Use only manufacturer-authorized service parts. Any repair equipment must be designed for flammable refrigerants. Follow all manufacturer repair instructions. Do not puncture refrigerant tubing.
- DANGER - Risk of fire or explosion. Flammable refrigerant used. To be repaired only by trained service personnel. Do not puncture refrigerant tubing.
- Replace all access panels before operating.
- Use two or more people to move and install the appliance. Failure to do so can result in back or other injury.
- Never clean appliance parts with flammable liquids. These fumes can create a fire hazard or explosion. Never store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance. The fumes can create a fire hazard or explosion.
- Never connect or disconnect the electrical plug with wet hands.
-
- It is recommended that a separate circuit, serving only this appliance, be provided.
- Use receptacles that cannot be turned off by a switch or pull chain.

WARNING!

- To reduce the risk of fire, electric shock, or personal injury, unplug or disconnect the appliance from the power supply before servicing.
- For your safety, read all instructions carefully before operating the appliance.
- If you are experiencing problems, check the Troubleshooting Guide at the back of this manual. It lists causes of minor operating problems that you can correct yourself.

Disposal of Old Appliance

- Dispose of your appliance packaging properly. Refrigeration equipment must be properly disposed of in a way which protects the environment. This applies to your old appliance and to your new unit once it has reached the end of its service life.

WARNING

- Please ensure that old appliances are rendered unusable before disposal by disconnecting the power cable, and removing or destroying any locking and latching mechanisms. This will prevent children from locking themselves in and endangering their lives.

WARNING - Risk of child entrapment. Before you throw away your old refrigerator or freezer:

- Take off the doors.
- Leave the shelves in place so that children may not easily climb inside.

CAUTION - Risk of fire or explosion. Dispose of refrigerator properly in accordance with the applicable federal or local regulations. Flammable refrigerant used.

- The appliance must be disposed of with normal household waste collection. It must not be damaged, particularly the heat exchanger at the back/bottom of the unit. The symbol on the product or its packaging indicates that this product is not to be handled as normal household waste but is to be taken to a recycling collection point for electrical and electronic equipment. By correctly disposing of this product, you are contributing to the protection of the environment from the potential negative consequences associated with the incorrect disposal of this product. Further information about the recycling of this product may be obtained from your local town hall or your local waste collection service.

Before Using Your Appliance:

- Remove all external and interior packaging.
- Before connecting the appliance to the power source, let it stand upright for approximately 2 hours. This will reduce the possibility of a malfunction in the cooling system caused by handling during transportation.
- Clean the interior surface with warm water using a soft cloth.
- The door of this appliance can be opened from either the left or the right side. The unit is delivered with the door opening on the left side. Should you wish to open the door from the right, follow the instructions "Reversing the Door Swing of your Appliance" listed below.

Installation of Your Appliance

WARNING! Do not store or install the appliance outdoors.

- The appliances are designed for either built-in or free-standing installation.
- Place your appliance on a floor that is strong enough to support it when it is fully loaded. To level your appliance, adjust the feet at both sides of the bottom of the appliance to ensure it stands level.
- Locate the appliance away from direct sunlight and sources of heat (stove, heater, radiator, etc.). Do not place the electrical consumption. Extreme cold temperatures may also cause the unit not to perform properly.
- Never place the unit in a damp area.
- Plug the appliance into an easily accessible electrical socket.
- Any questions concerning power and/or electrical connection should be directed towards a qualified electrician or an authorized products service center.
- The air vent at the front of the appliance must never be covered or blocked in any way.

- For your safety, read all instructions carefully before operating the appliance.
- The appliance must be installed to all electrical connections in accordance with state and local codes.
- Use two or more people to move and install the beverage cooler. Failure to do so can result in back or other injury.
- The cabinet may experience decreased cooling efficiency if air flow is restricted due to a fully loaded cabinet.
- Install the beverage cooler in a well-ventilated area where the ambient temperature is above 50°F and below 90°F.

Attention:

- Never overload the cabinet.
- Do not open the door unless necessary.
- Never cover shelves with aluminum foil or any other shelf material which may prevent air circulation.
- Should the appliance be left empty for long periods, it is suggested that the appliance be unplugged, and, after careful cleaning, leave the door ajar to allow air to circulate inside the cabinet in order to avoid possible condensation, mold, or mildew from forming.











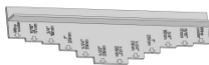


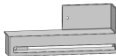




Electrical Connection

- Check that the voltage marked on the product corresponds with your supply voltage.

WARNING: Improper use of the grounded plug can result in the risk of electric shock. If the power cord is damaged, it has to be replaced by a qualified electrician or an authorized service center.

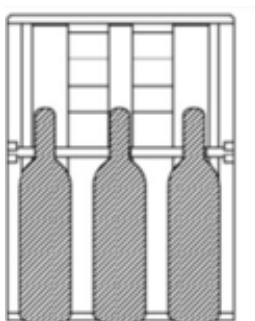
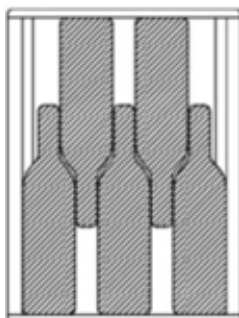
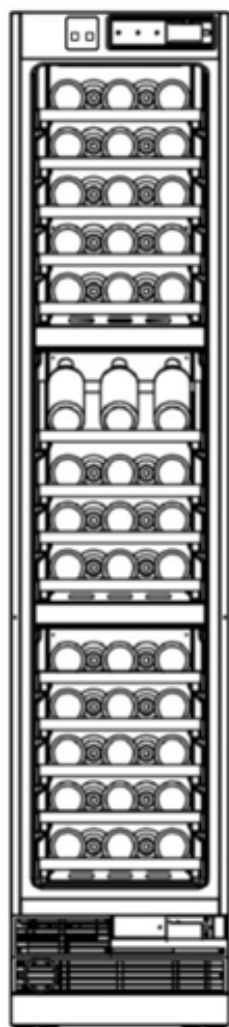
- This appliance should be properly grounded for your safety. The power cord of this appliance is equipped with a three-pin plug which mates with standard three-pin wall outlets to minimize the possibility of electrical shock.
- Do not, under any circumstances, cut or remove the third (ground) prong from the power cord or use an adapter to connect the appliance to a two-pin outlet.
- The wall outlet and circuit should be checked by a qualified electrician to make sure the outlet is properly grounded. When a standard two-pin outlet is encountered, it is your personal responsibility and obligation to have it replaced with a properly grounded three-pin wall outlet.
- To prevent accidental injury, the cord should be secured behind the appliance and not exposed or dangling.
- The appliance should always be plugged into its own individual electrical outlet which has a voltage rating that matches the rating label on the appliance. This provides the best performance and also prevents overloading wiring circuits which could cause a fire hazard from overheating. Never unplug the appliance by pulling on the power cord. Always grip the plug firmly and pull straight out from the receptacle. Repair or replace immediately all power cords that have become frayed or otherwise damaged. Do not use a cord that shows cracks or abrasion damage along its length or at either end.
- When moving the appliance, be careful not to damage the power cord.
- Never use an extension cord unless this cord has been checked and tested by a qualified technician or service person. The extension cord must be a UL/CUL Listed 3-wire grounded extension cord that has a grounding plug and outlet and that the electrical rating of the cord is 115 volts and at least 10 amperes.

Parts List

Quantity	Part	KM-PRC-W18
	Door handle (if applicable)	1
	Allen/hex key (if applicable)	1
	Handle mounting fastener (if applicable)	2
	Gasket (if applicable)	2
	Stop nut, M5 (if applicable)	2
	set screw, M5*10 (if applicable)	2
	Anti-tip bracket	2
	Anti tip bracket screws and dowels	8
	Bracket furniture	8
	Counter sunk head screw, ST4x14	20
	Truss washer head, ST4*12	16
	Position adjustment part	1
	Countersunk head screws for fixing wooden doors ST4x35	8
	Air vent hinge part (if applicable)	\
	90° limit pin	1
	Furniture door preparation template	1
	Decorative parts	1+2
	User manual	1

Internal Storage

*Storage capacity is based on standard 12 oz. cans and 750 ml. Bordeaux-style wine bottles.



Load capacity		Bottle storage (Bottle A)
Upper zone	1	5
	2	5
	3	5
	4	5
	5	5
Middle zone	1	3
	2	5
	3	5
	4	5
Lower zone	1	5
	2	5
	3	5
	4	5
	5	5
Total		68

Specifications

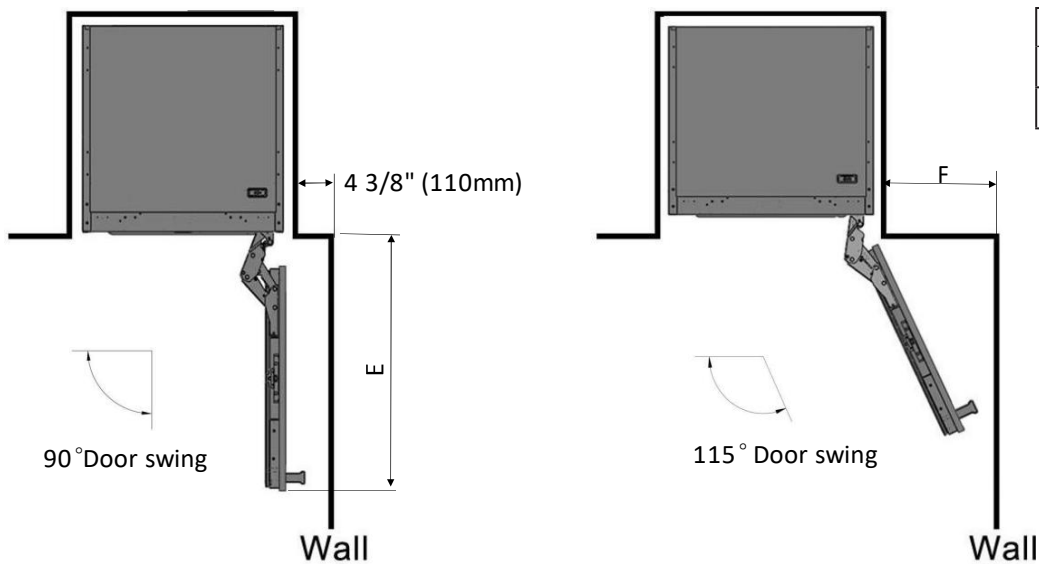
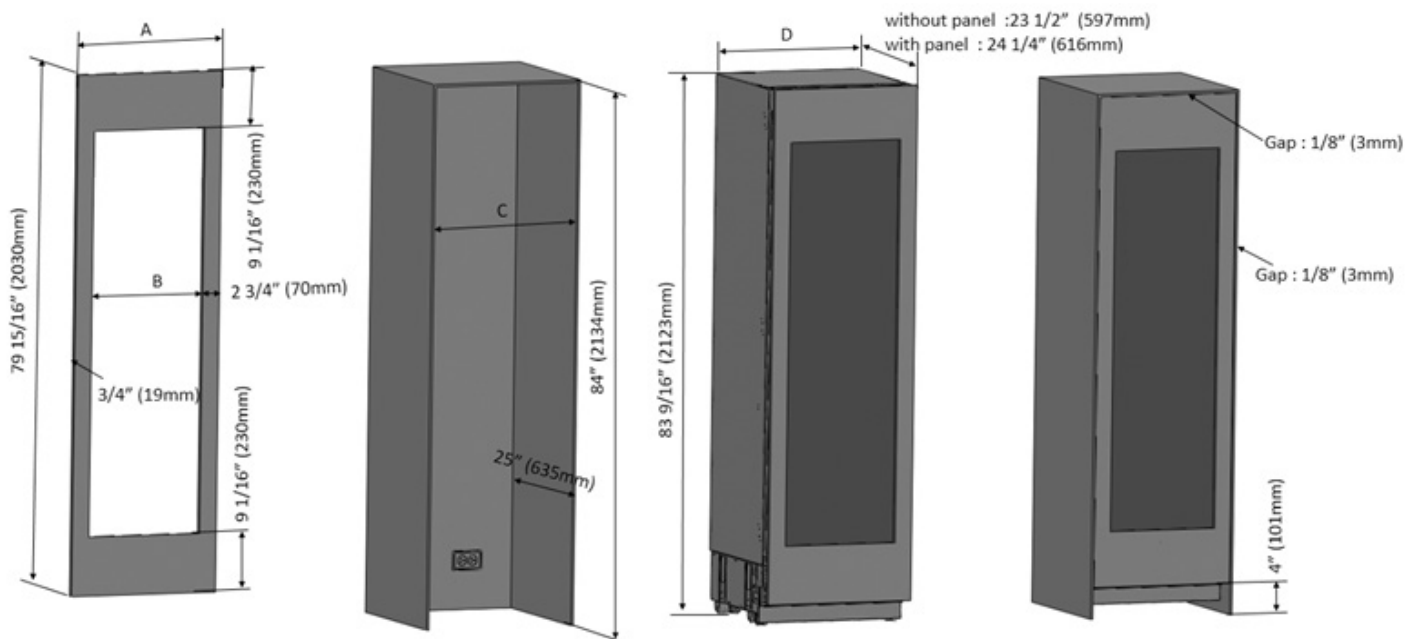
DESCRIPTION OF PRODUCT	wine cooler
MODEL	KM-PRC-W18
VOLTAGE/FREQUENCY	AC 115/ 50&60Hz
AMPERAGE	1.5A
COLOR	White OR Grey
STORAGE CAPACITY	68 & 62 Bottles
REFRIGERANT	R600a
TEMPERATURE RANGE	41°F - 68°F
DIMENSIONS (HxWxD)	83 9/16 x 17 3/4 x 23 1/2

Installation

Installation dimensions

Wood panel cutout dimension and installation clearance

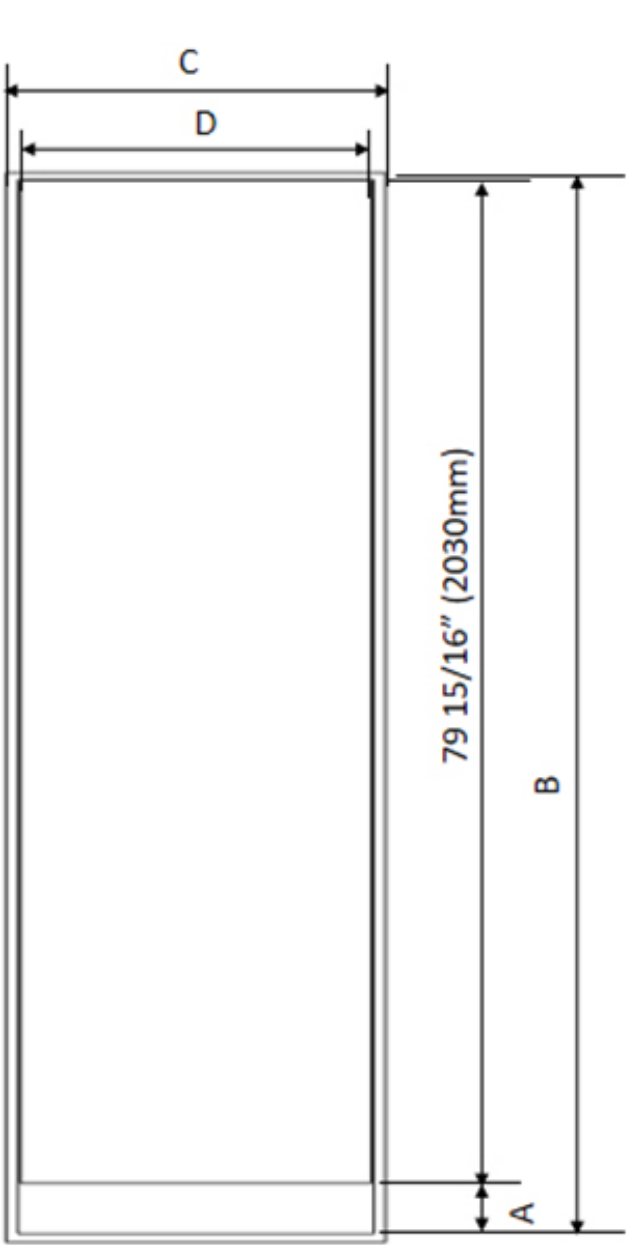
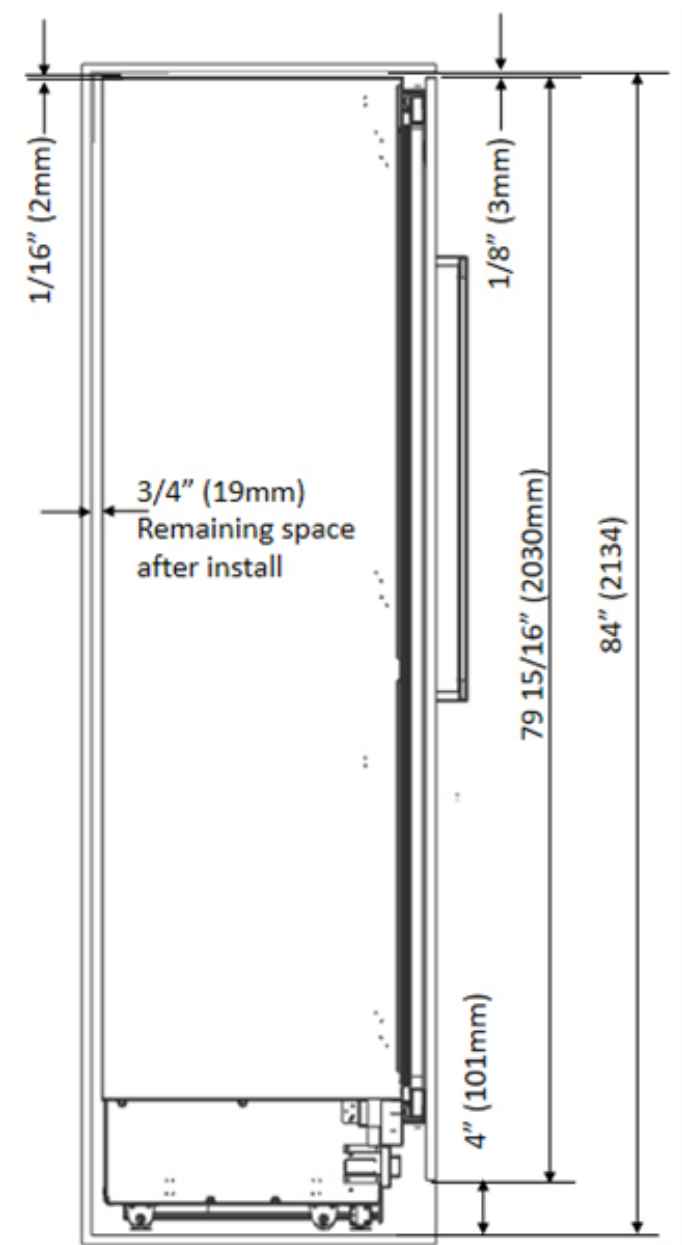
	KM-PRC-W18
A	17 3/4"
B	12 1/4"
C	18"
D	17 3/4"



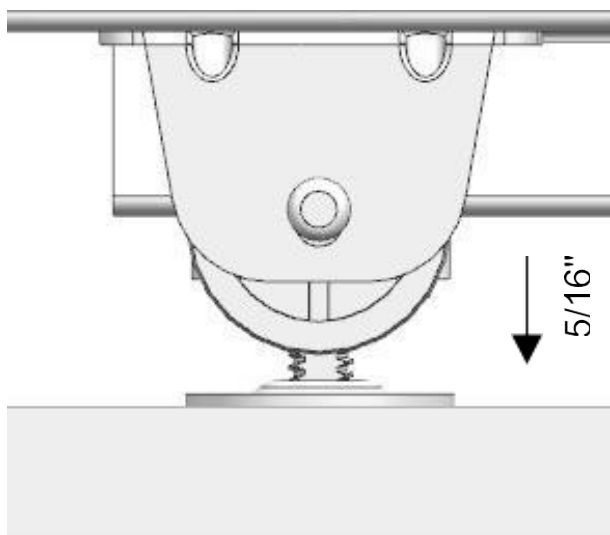
	KM-PRC-W18
E	20"
F	11"

	A	B
standard	4"	84"
minimum	3 3/4"	83 3/4"
maximum	5 5/16"	85 5/16"

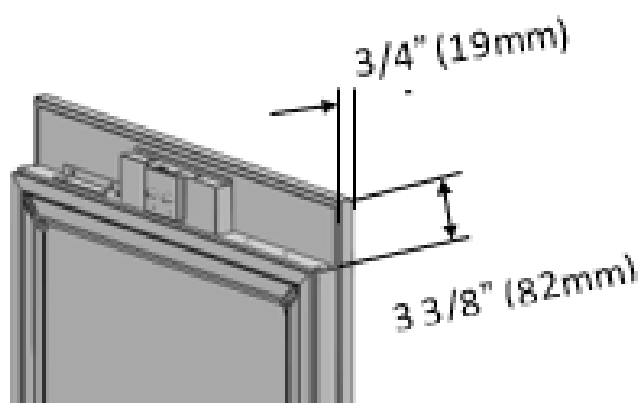
	KM-PRC-W18
C	18"
D	17 3/4"



Anti tip brackets location

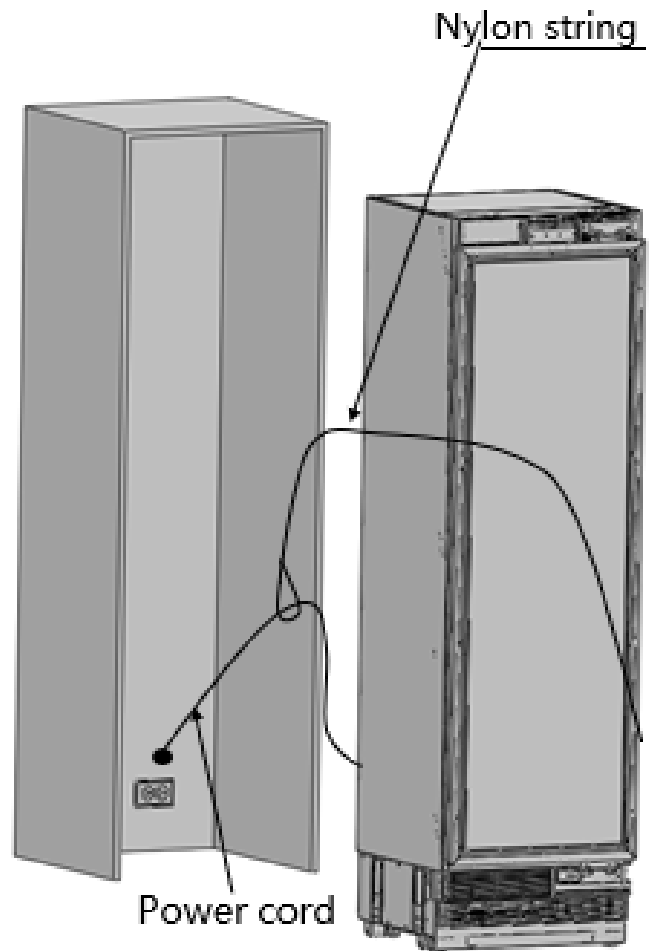
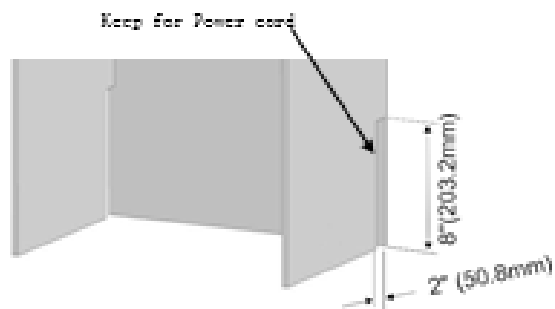
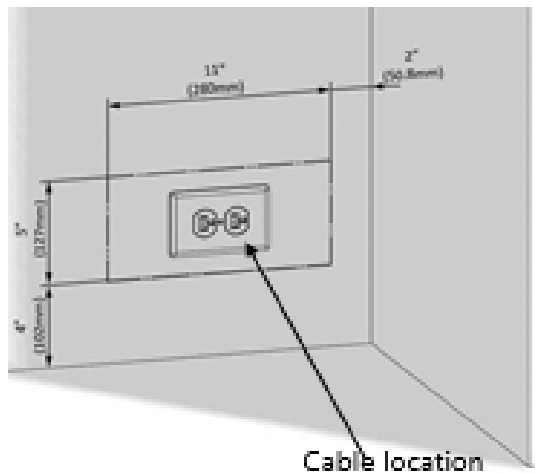


Minimum height
adjustment for leveling



Assembly dimension
between Wood panel and
fridge door

Electrical location



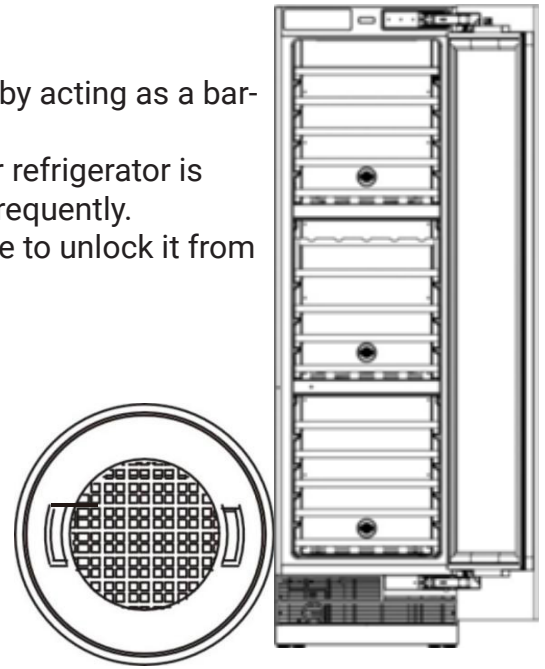
Power cord installation
Use nylon string to prevent the cable from getting jammed.

Carbon Filter

Function: The built-in carbon filter helps protect your beverages by acting as a barrier against harmful odors.

Replacement: Replace the carbon filter every 3-6 months. If your refrigerator is exposed to high odor levels, you might need to replace it more frequently.

How to Replace: To remove the old filter, turn it counterclockwise to unlock it from the rear panel.



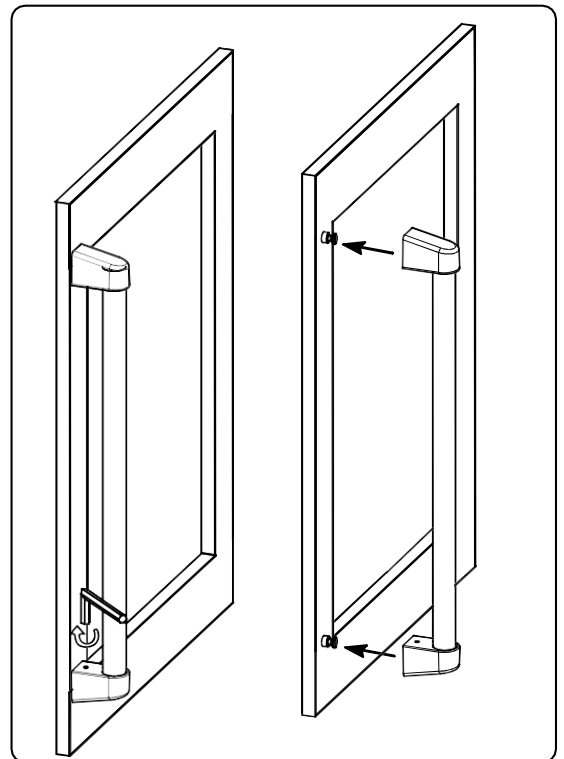
Handle Installation (if applicable)

Customization: If you want a different style of handle, you can install pro or contemporary handles.

Installation Steps:

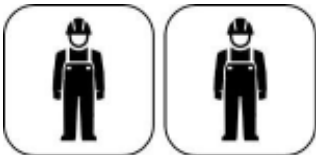
Alignment: Align the handle fixing holes with the holes on the wooden door.

Fixing: Insert the screws into the aligned holes and tighten them with a screwdriver.

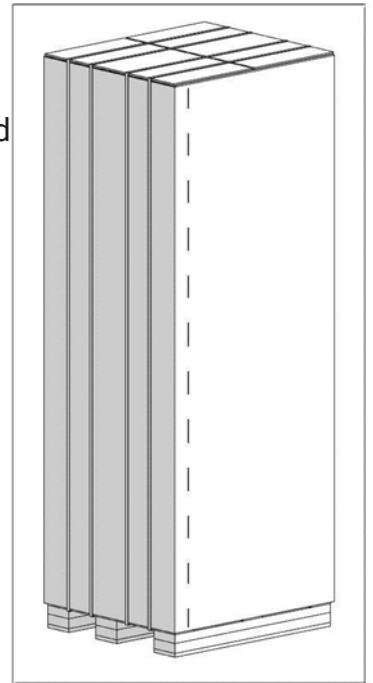


Removing the packing

- Use a box cutter to remove the tapes.
- Cut the Packaging Board with a Box Cutter through the section illustrated in dotted lines and remove it.

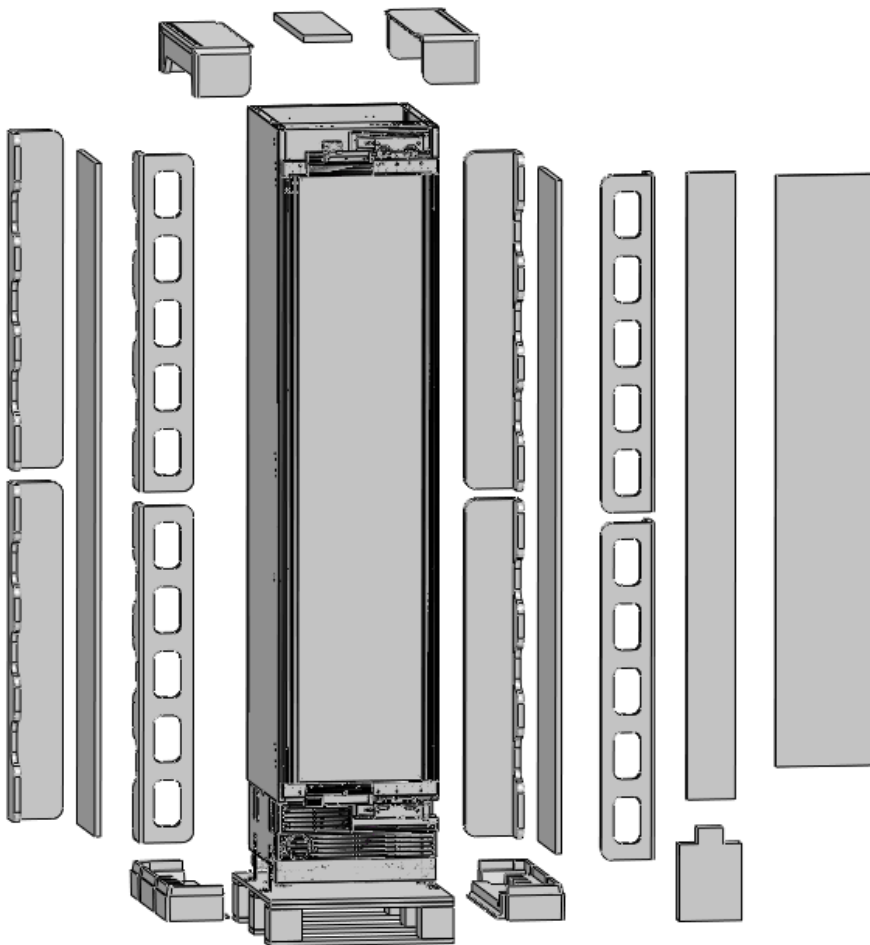


At least two persons must carry the refrigerator.

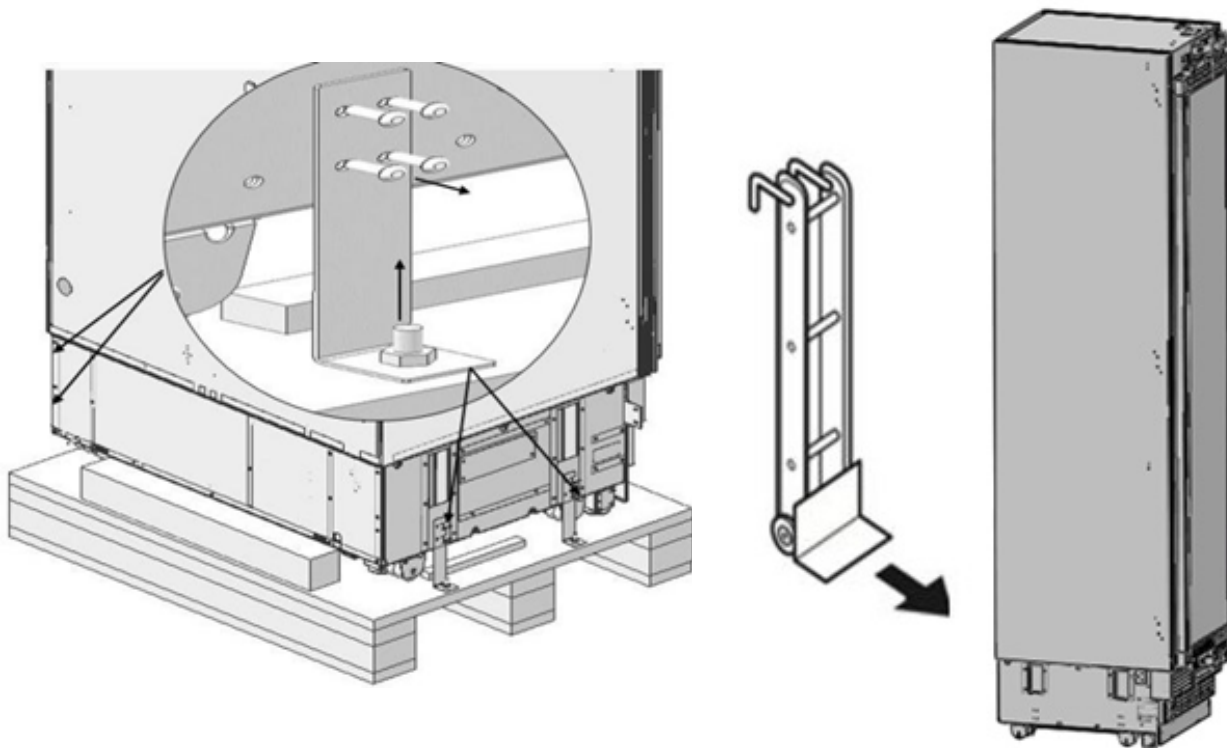


Remove the Packaging Polystyrene material.

Do not remove the tape of the upper door on the product until the refrigerator is placed into the cabin.
Risk of tipping over



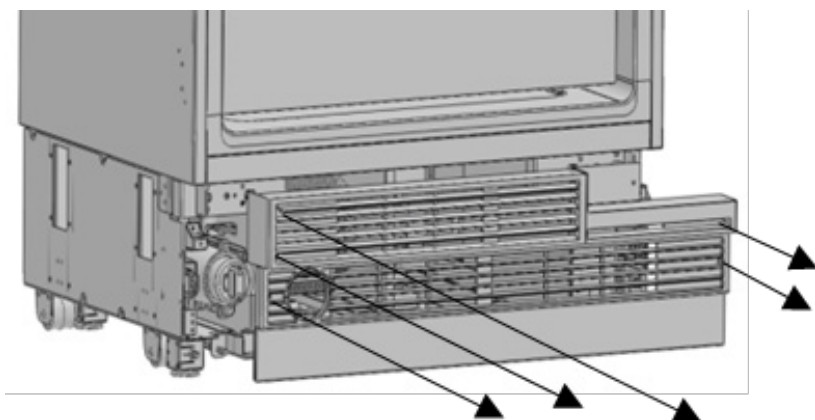
- Take the refrigerator off the wooden pallet
- Remove the brackets that connect the refrigerator to the Wooden Pallet.
- Recline the wine cooler slowly and pull back with the help of the cart, and then land it



The risk of tipping over is high as of this point. You should not open the doors until the product is placed into the cabin.

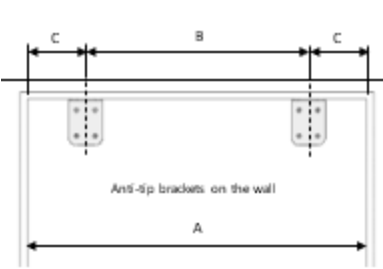
Removing the vent hole assembly

Remove 5 screws to take out the Vent Hole Assembly.



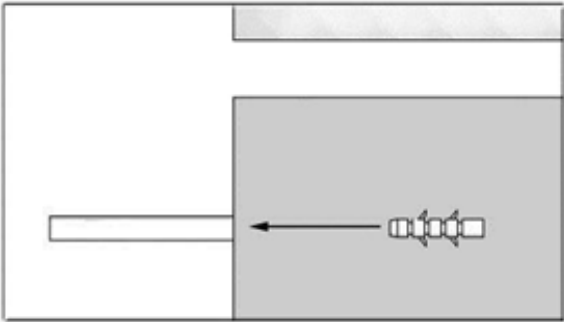
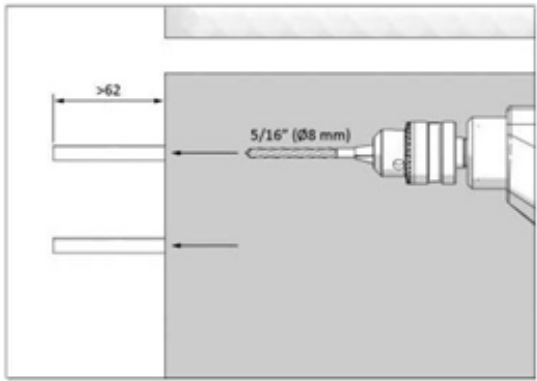
Mounting the anti-tip brackets

1. Mark the wall for anti-tip brackets

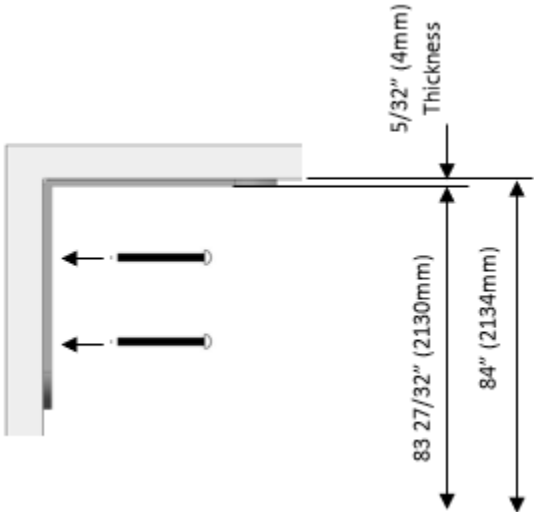


Category	KM-PRC-W18
A	18" (457mm)
B	11 5/8 (295mm)
C	3 3/16" (81mm)

2. Use a drill to create holes for dowels at the marked points. (5/16" -08)
- Use the hammer to fit the dowels

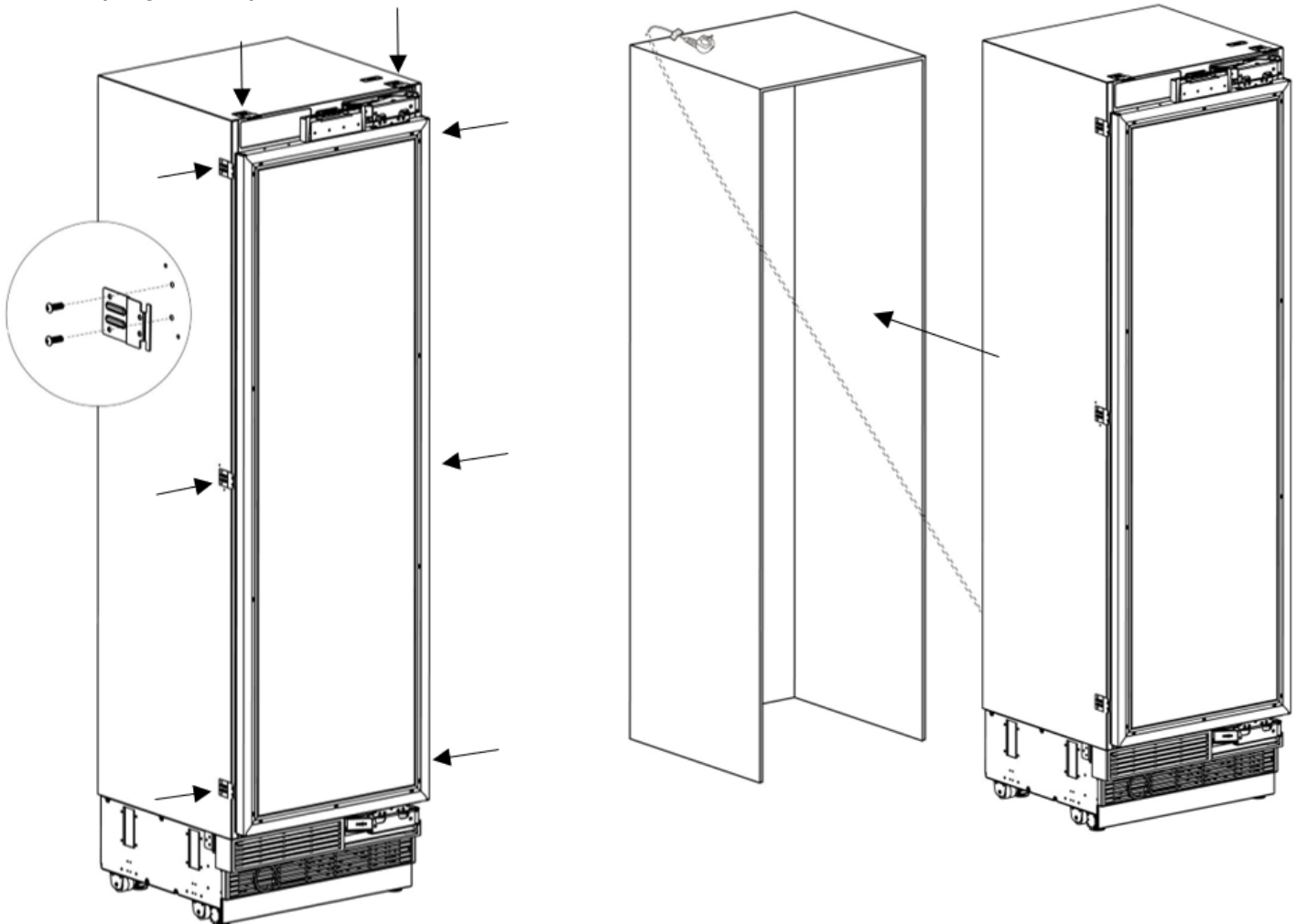


3. Fit the brackets into their places, using 4 screws for each.
4. You must use all of the 2 brackets to ensure safety of the product.
5. Please remember to use the necessary protective equipment when drilling holes on the wall and performing installation.

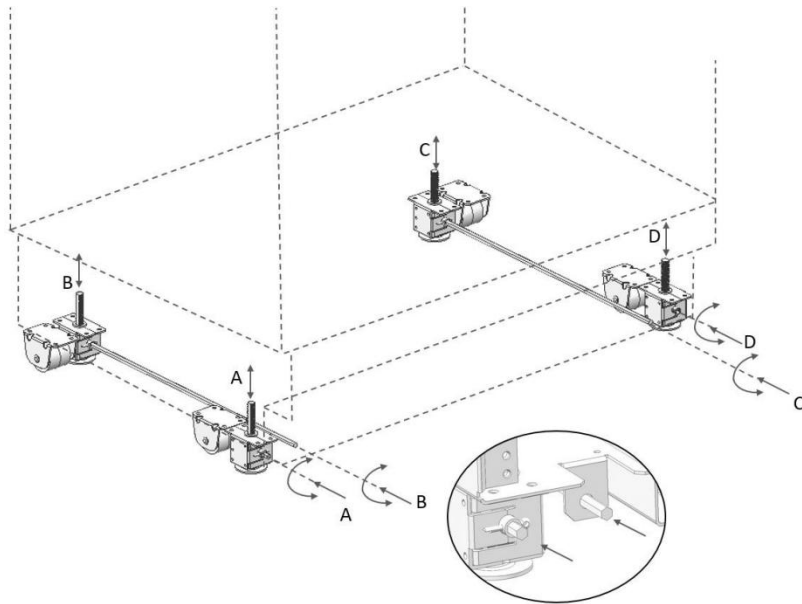


Screwing the side and upper brackets

- Fix the bracket furniture to the unit, where 2 on the top, and 3 on every side.
- Use the truss washer head screws(ST4*12) to tighten.
- Push the product carefully towards the cabin to place it.
- The plug of the product must be accessible after installation.



Adjusting the height of the wine cooler in the cabin



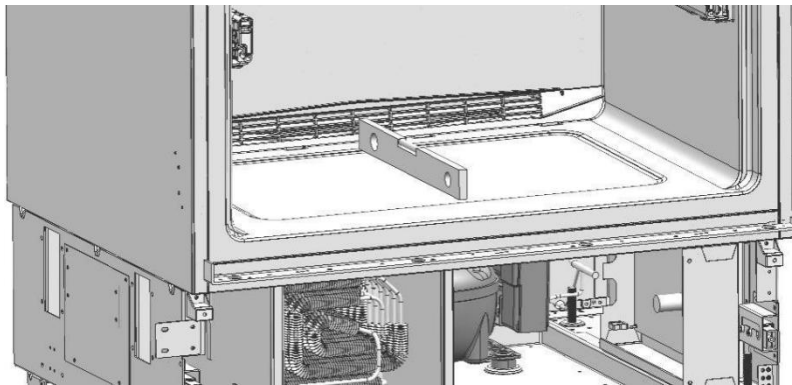
1. Adjust the wine cooler height using the adjustable feet.

Raise the front feet to reduce the risk of the cabin falling forward.

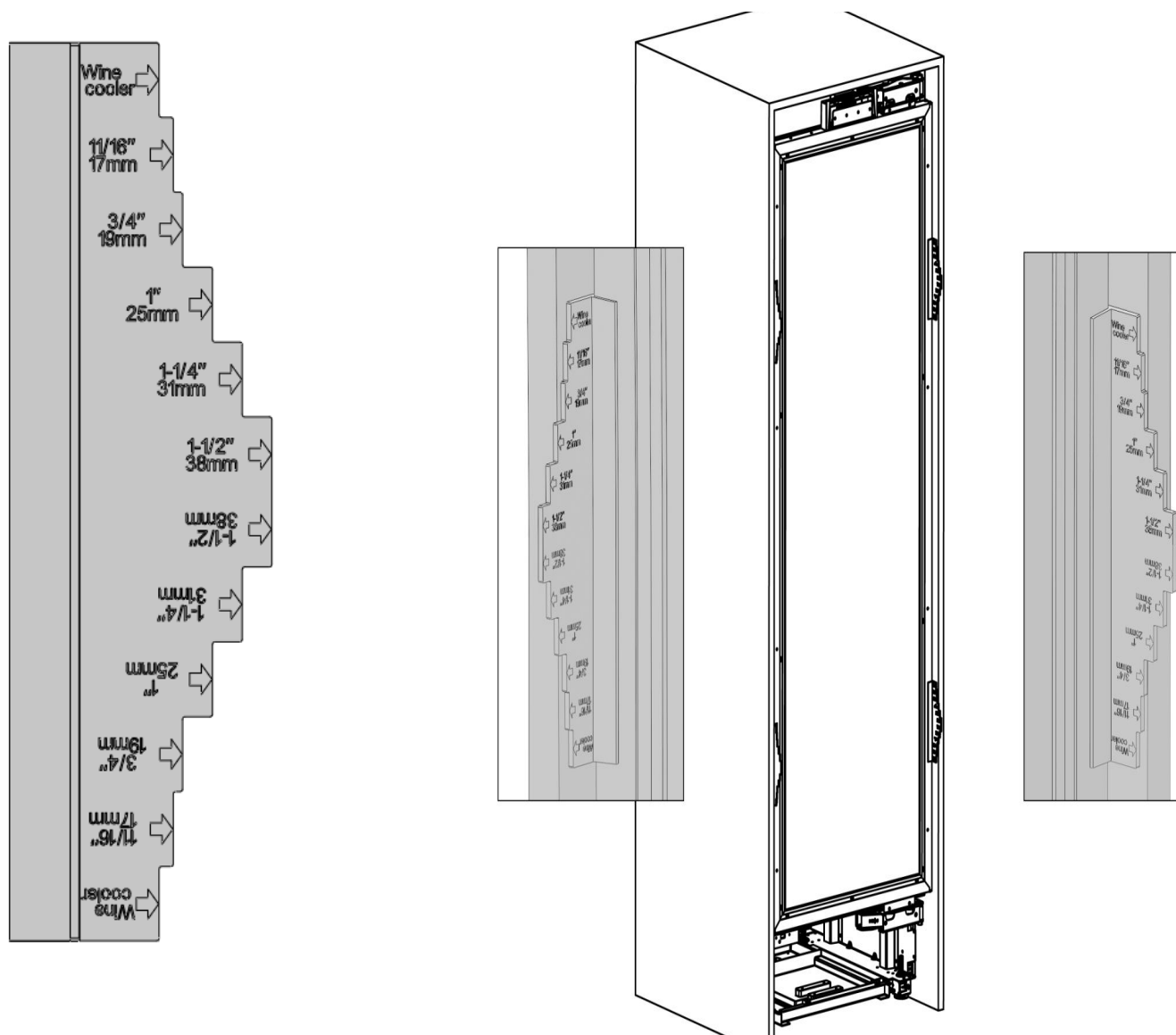
A/D – Turn the key clockwise to lift the front

B/C – Turn the key clockwise to lift the rear

2. After adjusting the adjustable feet, check the flatness in both width and depth directions.



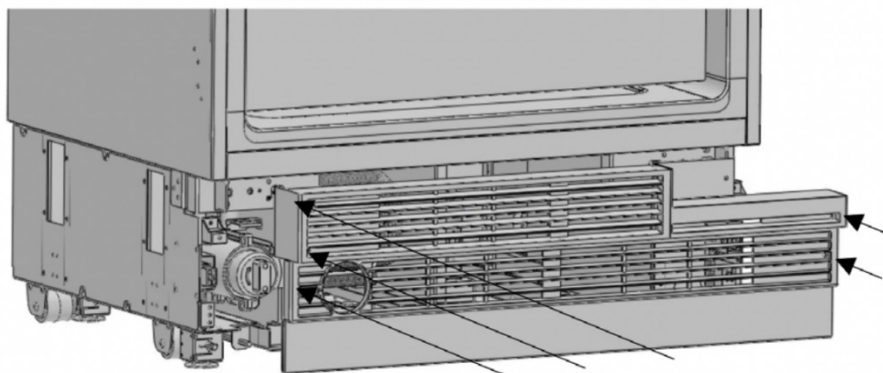
Adjusting the refrigerator according to the cabin flange



Position of the level adjustment must be adjusted according to the thickness of the door.

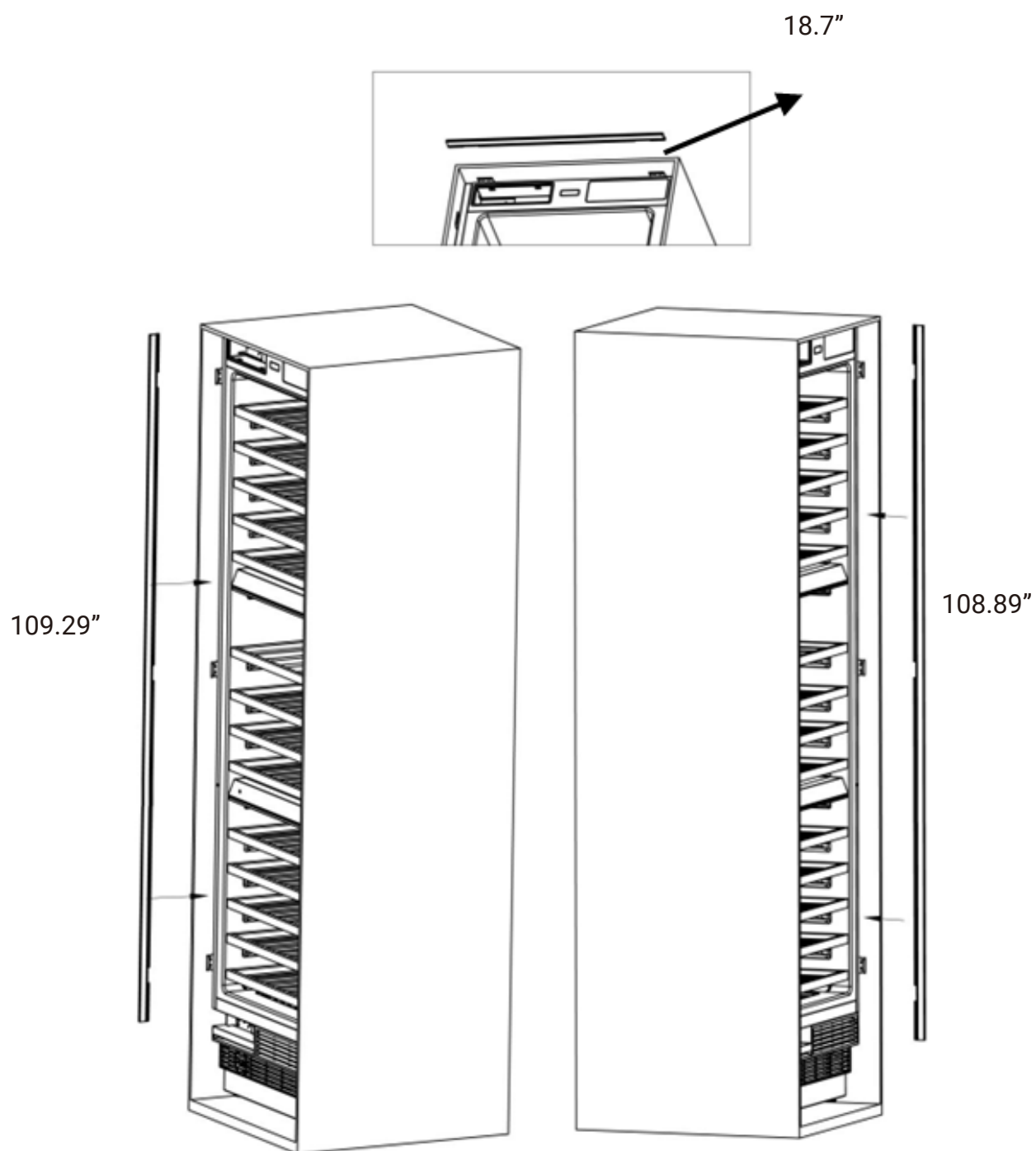
Attaching the vent hole assembly

Use 5 screws to attach the vent hole assembly.



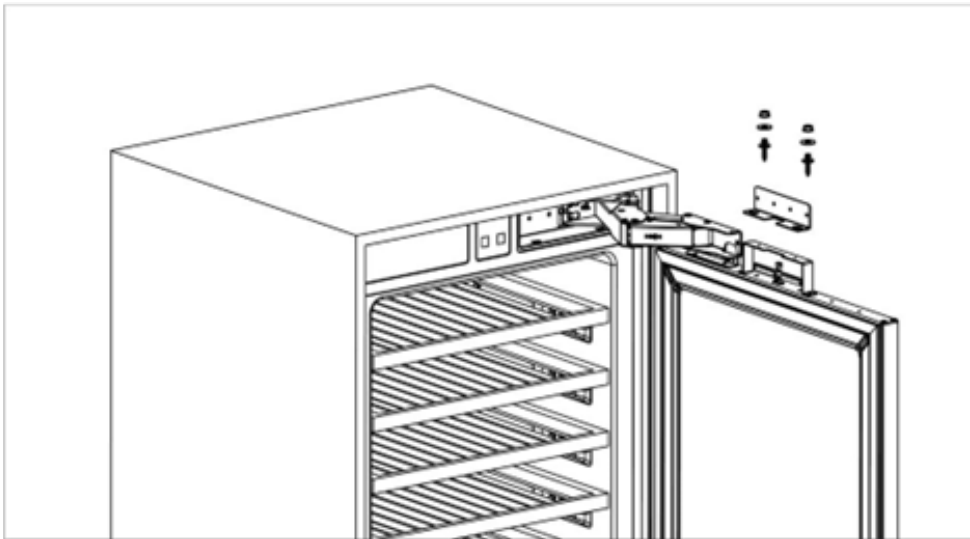
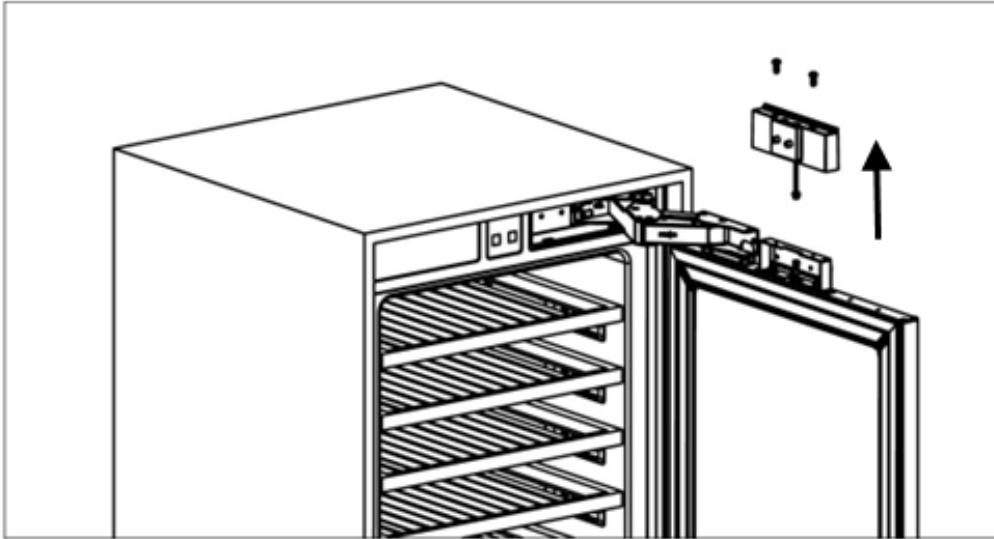
Attaching the decorative parts

Attach the side closing parts onto the right/left/upper connection brackets.



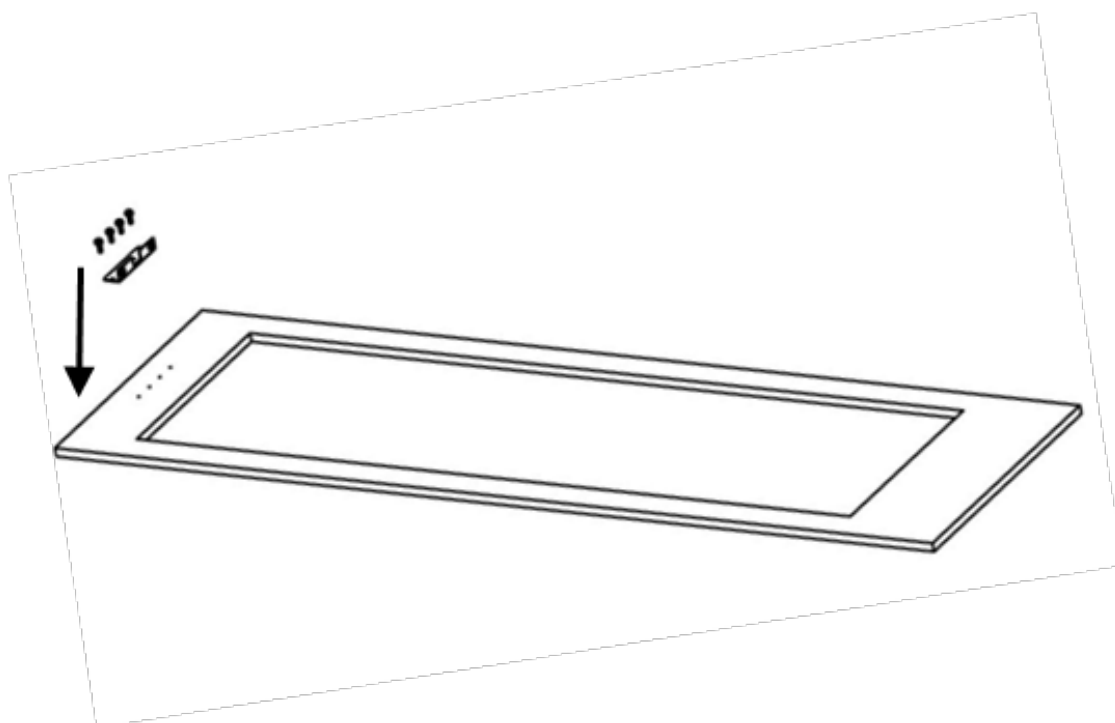
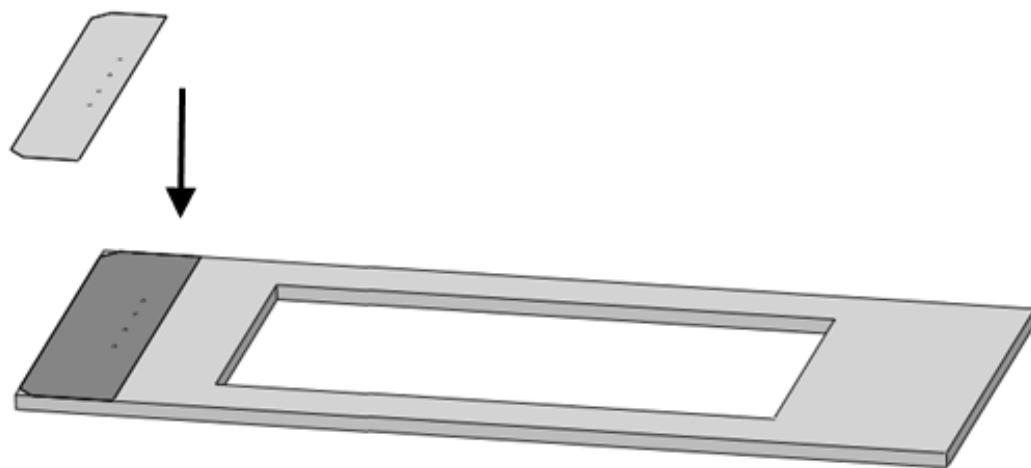
Removing the panel-adjustment mechanisms on the refrigerator

1. Remove screws to take out the top hanger bracket cover.
There is a magnet on the top hanger bracket cover. This is a functional part for the operation of the product. It should not be confused with the low hanger
2. Remove the upper and lower adjusting mechanism assemblies from the door.



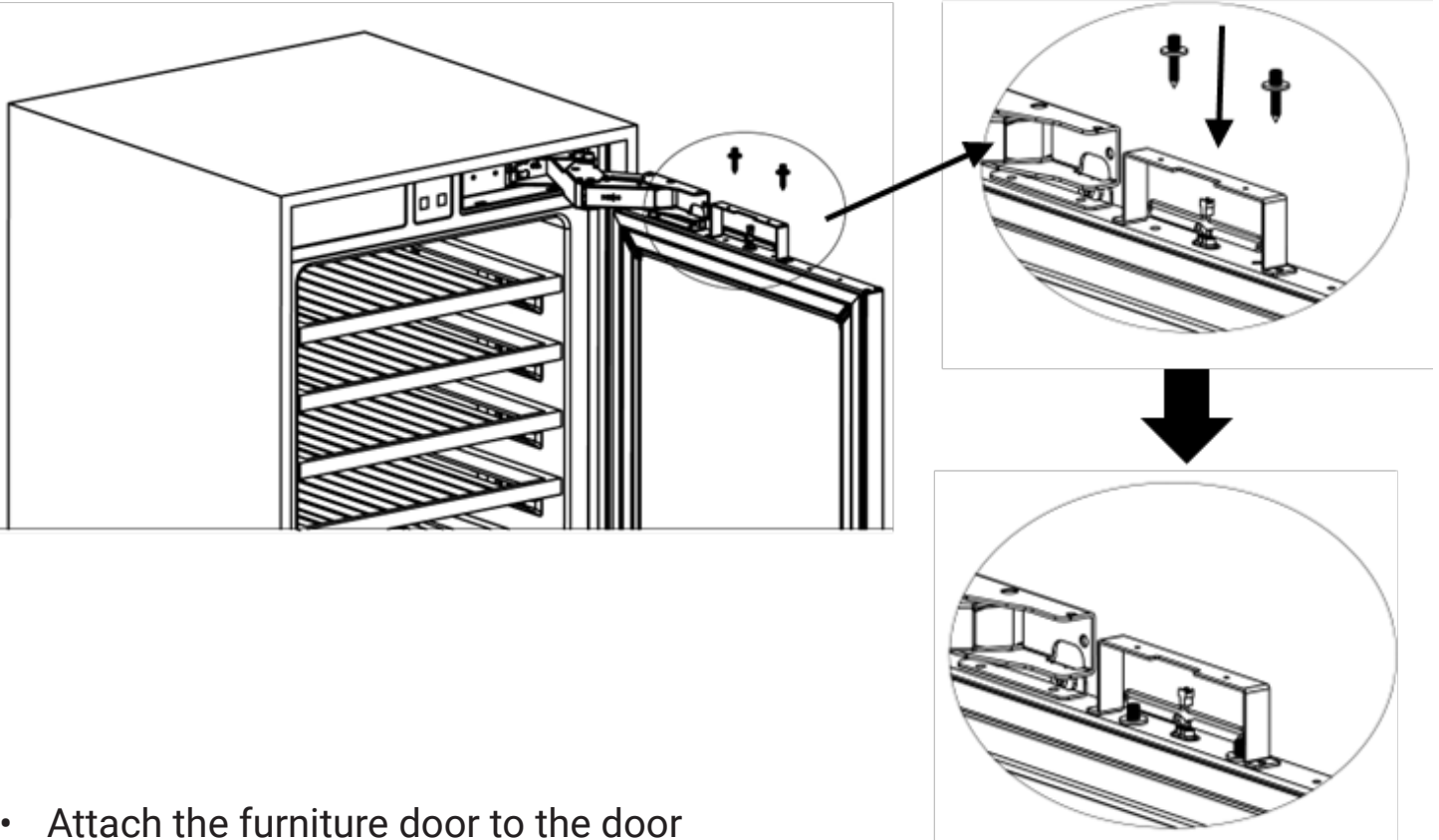
Preparing furniture door

- When marking, you can use the "Furniture door preparation template" provided with the product.
- Install cradles using the chipboard screws(ST4x14).

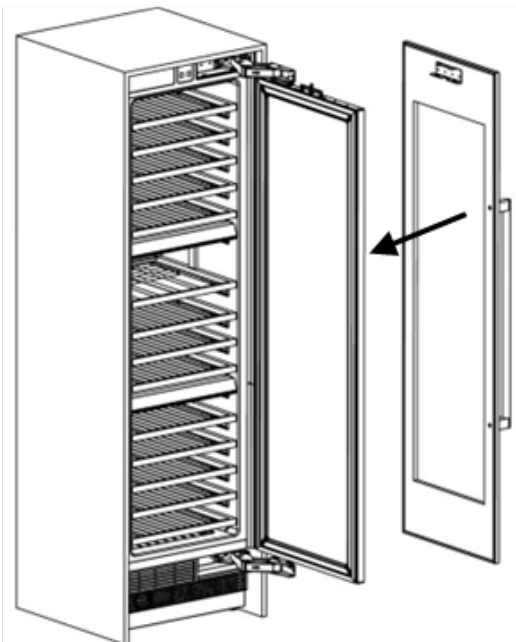


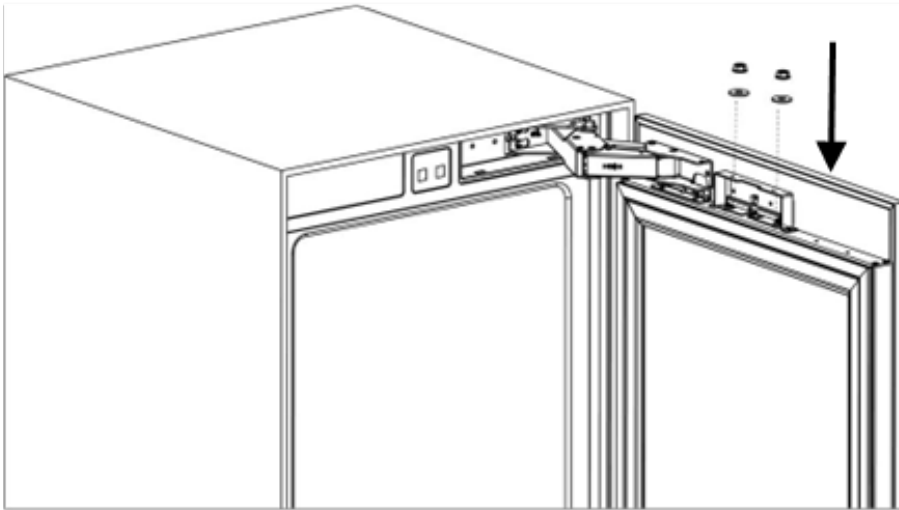
Installing the furniture door

- Use 2 screws to fix.

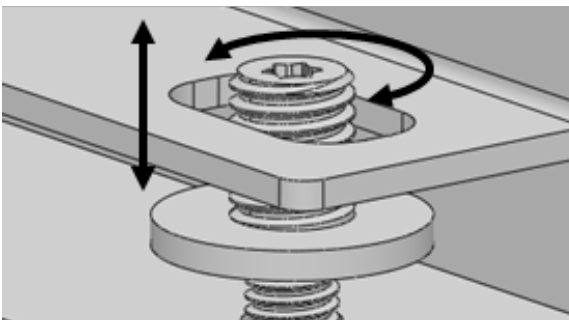


- Attach the furniture door to the door
- You should adjust 3D direction using by two fixing bolt to perform fine adjustments.

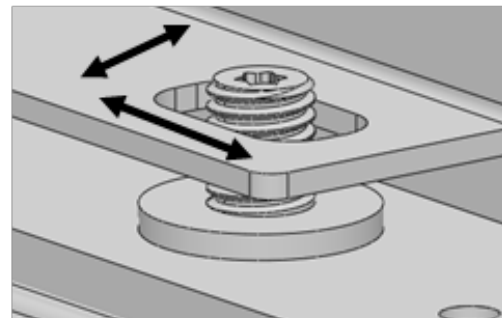




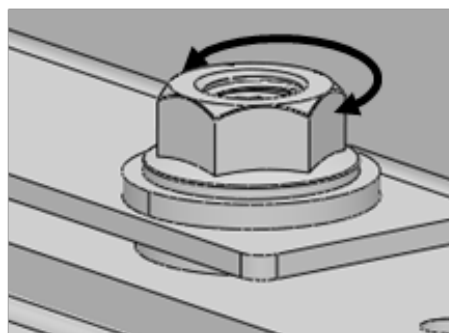
- How to align the furniture door upper part with bolts.



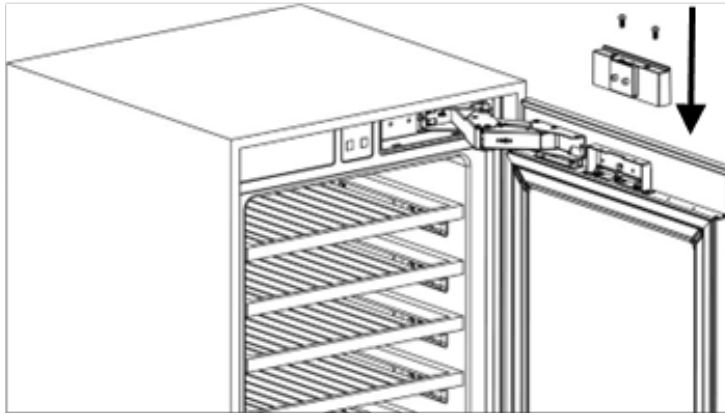
Up & down



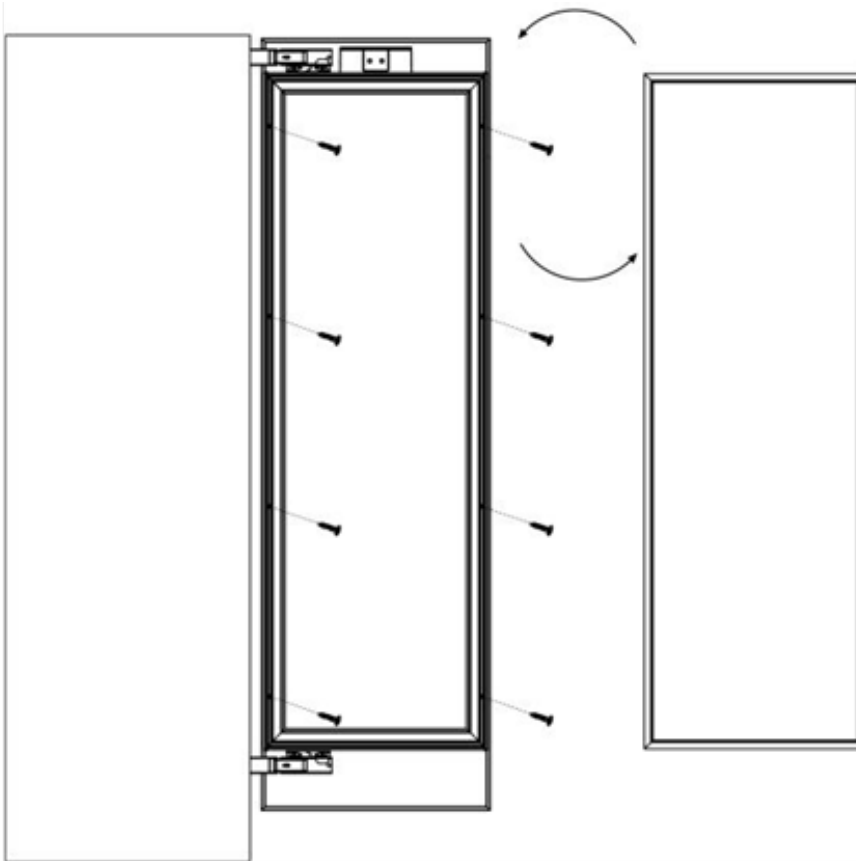
Front & back
Left & right



Fixing furniture door completely



The left and right are secured by installing screws(ST4x35).



Installing the limit pins

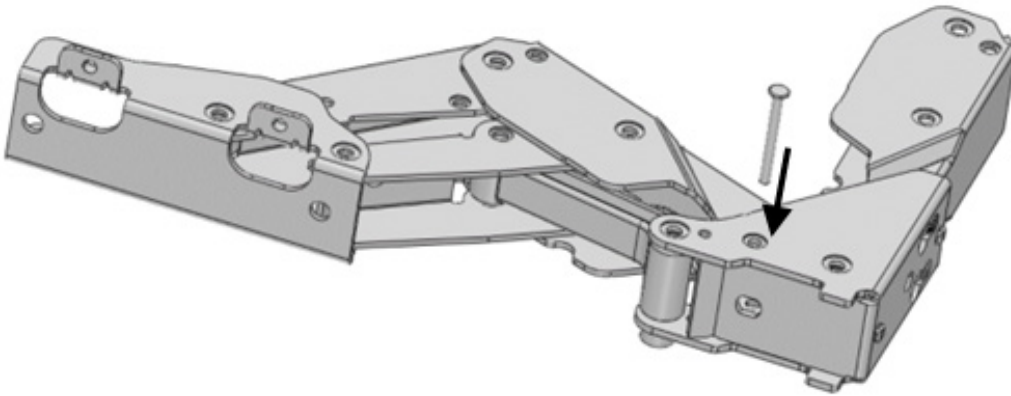
limit pin should be inserted to upper hinge.

The door of your refrigerator can open by 115° maximum.

If the door thickness is more than 1 ½", the door should not open more than 90°.

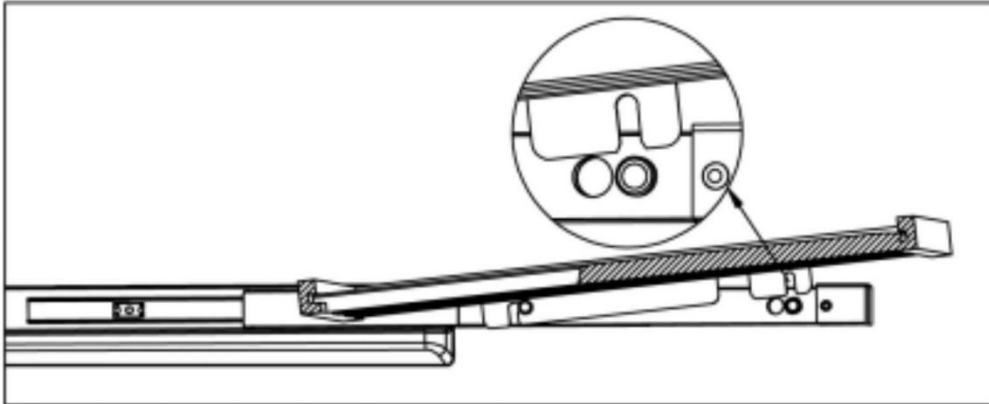
You must use 90° limit pin on the hinge.

Pin must be fully seated in the bracket or the door will not close properly.

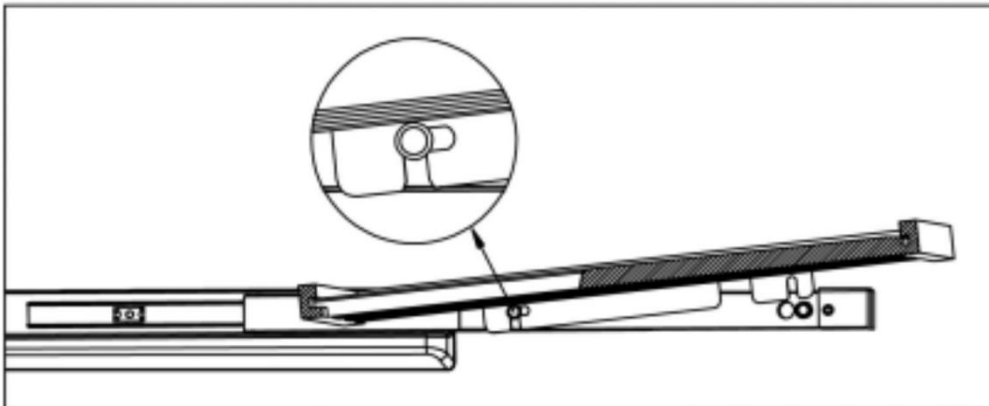


Removing the Wooden Shelves

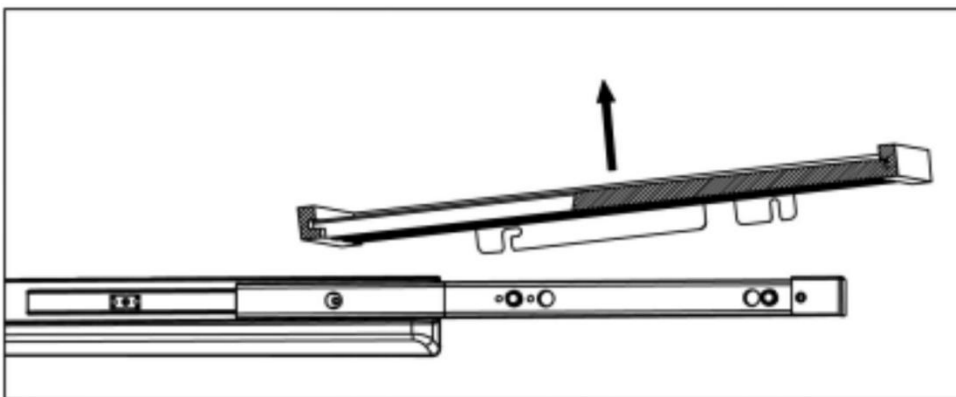
1. Pull the wine rack. Wine rack card slot out of the guide rail fixed column.



2. Pull the wine rack forward. The guide retaining post is stuck in the position indicated in the figure that the retaining.



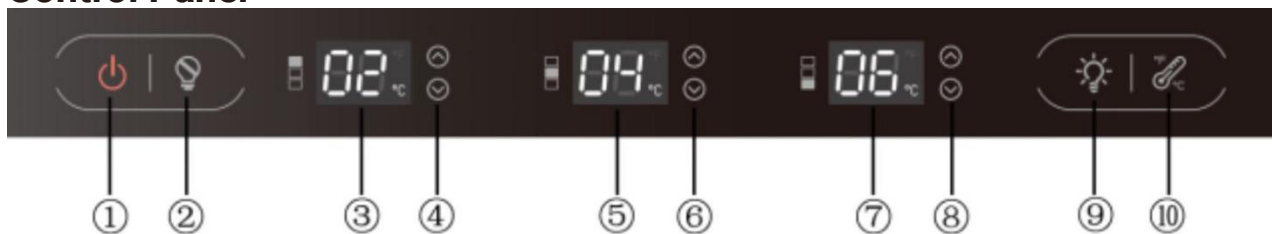
3. Pull the wine rack to remove.



Operation


If the unit is unplugged, power lost, or turned off, you must wait 3 to 5 minutes before restarting the unit. If you attempt to restart before this time delay, the appliance may not start and will not keep the last set temperature.





Control Panel



- | | |
|--------------------|------------------------------|
| ① Power On/OFF | ② Sabbath Mode |
| ③ Upper Zone Temp | ④ Above Zone Temp. Control |
| ⑤ Middle Zone Temp | ⑥ Middle Zone Temp. Control |
| ⑦ Lower Zone Temp | ⑧ below Zone Temp. Control |
| ⑨ Light Switch | ⑩ Temp. Display Change °C↔°F |

- Child lock key (+): default is set to unlocked. To lock, you need to press (+), manual locking. To unlock, press (+) to unlock; lock, press any key in the box within the three temperature zones at the same time. See blinking for 3 seconds, accompanied by beeping to suggest that its locked.
 - On/Off key : Long press " " for 3s to turn on or turn off the power; when shutting down, cut off the power of all peripherals and enter standby mode;
 - LED Lighting Button: The LED lighting is controlled by the door switch; opening the door turns the light on, and closing it turns it off. To cycle through the lighting modes (red, blue, white, off), short press .
- Note that the last mode is not saved when the light is turned off.*
- To keep the light on continuously, long press the button for 3 seconds; this will display the temperature zones for 5 seconds each before returning to the temperature display. To revert to showing the temperature, press the key again. When the light is on, you can adjust the brightness by pressing the up/down key to cycle through 7 levels from L1 (dim) to L7 (brightest). The last brightness setting is saved.
 - Open and close the door control: when the door is opened, the lighting is turned on, the display is lit and kept until the door is closed, the fan stops, when the door is opened for more than 5 minutes, the open door alarm is triggered, and the alarm is turned off by pressing any key; when the door is closed, the lighting is turned off (except for the manual operation of the light), the fan stops the state of lifting and starting immediately, and the door is closed for 30 seconds, and the display is turned off.
 - Shabbat Mode: on/off key : Short press " " key to enter or exit Shabbat Mode; after entering Shabbat Mode, the press and fan will run normally, the lighting will go out for 96 Hours,

the display will go out for 96 Hours, the buzzer will turn off, and the power failure will be memorized, and the power failure will be automatically exited after 96 hours of operation, and the failure will also be automatically exited; if you need to exit manually, press "  " key to exit the Shabbat mode, and after exiting, it will run in normal mode.

- Show room mode: Enter the Showroom mode: Under the power off status, long press ( + ) key for 3 seconds, enter the Show room mode, and the display panel will have "SN" word to indicate. Under the showroom mode, the compressor will not work, meanwhile, other functions will normally work. The showroom mode will not quit if power shut down, and the mode will automatically quit after 72 hours. Quit the Show room mode, under the power off status, press the ( + ) key again for 3 seconds, exit the Show room mode.

NOTE

When you change the temperature on the panel, the panel displays the current temperature and the temperature on the display will gradually change according to the internal temperature until it reaches the desired temperature. Note that it will take time for the wine cellar to reach the new temperature. This is normal. You do not need to set the desired temperature just because the display does not show your desired temperature.

If the control panel has moisture or liquid on its surface, it may fail. Wipe the moisture or liquid using a dry cloth, and then try again.

Power failure memory function

(after power-on, the Settings remain in the state before power failure)

UPPER ZONE Temperature: 41°F - 68°F

MIDDLE ZONE Temperature: 41°F - 68°F

OWER ZONE Temperature: 41°F - 68°F

Error Code

If a malfunction occurs, you should contact a service technician for repairs. Here are the trouble codes you might encounter:

Explanation	Open Circuit Code	Short Circuit Code
Above Zone In-cabinet probes	E1	E2
Above Zone Frosting probe	E3	E4
Middle Zone In-cabinet probe	E5	E6
Middle Zone Frosting probe	E7	E8
Above Zone In-cabinet probes	E9	E10
Below Zone Frosting probe	E11	E12

Note:

- *Alarm Activation: When there is a fault code, the buzzer will emit "Tick" "Tick" "Tick" three consecutive alarm sounds, the fault code will flash every 10 seconds in a cycle, and the alarm will be activated. If you want to release the alarm sound, press the on/off key.*
- *Key Press Sound: Whenever a key is pressed, the buzzer sounds "Tick".*

Defrosting

- **Automatic Defrost:** The wine cooler is designed with an automatic defrost system. However, on colder settings, some frost might still build up. Humid ambient conditions can increase frost build-up.
- **Minimizing Frost:** To minimize frost, keep the door closed as much as possible and avoid unnecessary door openings.
- **Manual Defrosting:** If frost is preventing the door from closing properly, you might need to power the unit off until the frost melts, which could take up to 24 hours. Use a soft absorbent towel to dry the unit afterward.

WARNING: Do not puncture refrigerant tubing.

Maintenance

Normal Sounds

Your wine cooler might produce sounds that are unfamiliar to you, especially if it's new. Hard surfaces can amplify these sounds. Here are some common sounds and their sources:

- **Rattling Noises:** These might come from the refrigerant or water line flow.
- **Items on Top:** Items stored on top of the wine cooler can also make noises.
- **Compressor:** The high-efficiency compressor might produce a pulsating or high-pitched sound.
- **Water Running:** Water running from the evaporator to the water bin can make a splashing sound.
- **Gurgling:** At the end of each cycle, you might hear a gurgling sound from the refrigerant flowing.
- **Air Movement:** Air being forced over the condenser by the condenser fan might be audible.

Cleaning the Unit

Proper maintenance ensures efficiency, top performance, and longevity of your wine cooler.

Interior Cleaning

1. **Disconnect Power:** Turn off the power to the unit.
2. **Empty the Unit:** Open the door and remove all contents and shelves.
3. **Wipe Down:** Use a clean cloth to wipe down the interior.
4. **Reinsert Shelves:** Put back the shelves and beverages.
5. **Reconnect Power:** Turn the power back on.

Exterior Cleaning

- **Cleaning Solution:** Use a mild detergent and lukewarm water solution, such as 2 tablespoons of baking soda to 1 quart of water. Avoid solvents, acids, or abrasive cleaners.
- **Cleaning Method:** Use a soft sponge to apply the solution, rinse with clean water, and dry with a soft cloth or towel to prevent water spots. If the door panel is stainless steel, be cautious as it can discolor when exposed to chlorine gas and moisture.
- **Stainless Steel:** Clean with a cloth dampened with a mild detergent and warm water. Never use abrasive or caustic cleaning agents.

Power Failure

- **Minimize Impact:** Most power failures are corrected within a few hours and should not significantly affect the temperature of your appliance if you minimize the number of times the door is opened.
- **Longer Outages:** If the power is going to be off for a longer period, take steps to protect your contents, like using ice packs or moving items to another cooler.

Moving Your Wine Cooler

1. **Remove all Items:** Take out all contents from the wine cooler.
2. **Secure Shelves:** Use tape to secure all loose items (shelves) inside your appliance.
3. **Adjustable Leg:** Turn the adjustable leg all the way up (clockwise) to the base to avoid damage during transport.
4. **Door Shut:** Tape the door shut.
5. **Secure for Transport:** Ensure the appliance stays secure in the upright position during transport.

tion. You might also want to protect the outside of the appliance with a blanket or similar item.

Energy Saving Tips

- Location: Place your appliance in the coolest area of the room, away from heat-producing appliances and out of direct sunlight.
- Ventilation: Ensure the unit is adequately ventilated. Never cover the air vents.
- Door Usage: Only open the door for as long as necessary to minimize energy loss.

Troubleshooting

Possible Problem	Possible Cause	Solution
The appliance does not operate.	Not plugged in.	Ensure the appliance is plugged in and the power outlet has power.
	The appliance is turned off.	Turn on the appliance.
	The circuit breaker tripped or has a blown fuse.	Replace the broken fuse or reset the breaker.
The appliance is not cold enough.	Temperature control setting is too high.	Adjust the set temperature.
	External environment may require a higher setting.	Keep the appliance away from sunshine or other heat sources.
	The door is opened too frequently or for long periods of time.	Close the door tightly and minimize the frequency and duration of door openings.
	The door gasket is not sealed properly.	Ensure the door gasket is not loose.
	Demonstration mode may be enabled.	Check the "Operating Your Appliance" section to verify that Demonstration mode is disabled.
	The cooler does not have sufficient ventilation.	Follow the "Installation Clearance Requirements" in the Installation Instructions section.
	The cooler has restricted air flow due to too much storage.	Open space in the cabinet to allow air flow.
The appliance turns on and off frequently.	The room temperature is hotter than normal.	Run the refrigerator at the appropriate ambient temperature.
	The door gasket is not sealed properly.	Ensure the door gasket is not loose.
	The door is opened too frequently or for long periods of time.	Close the door tightly and minimize the frequency and duration of door openings.
	The cooler does not have sufficient ventilation.	Read and follow the "Installation Clearance Requirements" in the Installation Instructions section.
	The door is not closed completely.	Make sure the door is completely closed.
The body of the appliance is electrified.	The unit is not properly grounded.	Contact your local electrician to test your electrical grounding system.
Frost is forming in the appliance.	The environment is too humid.	The unit uses an 'auto-defrost' system, under certain conditions, manual defrosting may be required. If frost builds up, you can try running the refrigerator on a warmer temperature setting, minimizing the number of times you open the door or unplugging the unit to allow the frost to melt.
	The ambient temperature is too low.	

	The door is being opened too frequently.	
The appliance makes too much noise.	The rattling noise may come from the flow of the refrigerant, which is normal. As each cycle ends, you may hear gurgling sounds caused by the flow of refrigerant in the appliance.	It is normal that as each cooling cycle ends, you may hearing rattling or gurgling sounds caused by the flow of refrigerant in the appliance. The high efficiency compressor may make a pulsating or high pitched sound.
	Contraction and expansion of the inside walls may cause popping and cracking noises.	Some popping or cracking noises are normal. They are caused by expansion and contraction of the inside walls due to temperature changes.
	The unit is not level or is touching another appliance.	Check to make sure the cooler is level and that it is non in contact with another appliance or furniture.
The door will not close properly.	The appliance is not level.	Make sure the appliance is on a level surface.
	The door gasket is not installed correctly.	Make sure the door gasket is properly installed.
	The gasket is dirty.	Clean the door gasket.
	The shelves are out of position.	Install the shelves correctly.

LIMITED WARRANTY

Koolmore Supply, Inc. extends a limited warranty to the original purchaser, guaranteeing that this Koolmore product is free from manufacturing defects in material or workmanship for three years from the date of purchase.

Should you discover any such defect within the warranty period, Koolmore Supply, Inc., reserves the right to repair or replace the product without charge, or to cover the cost of replacement parts and repair labor needed to correct defects present at the time of purchase or resulting from regular usage, when the appliance has been installed, operated, and maintained as per the instructions provided.

At its sole discretion, Koolmore Supply Inc. may decide to replace the product. In such an event, your replacement appliance will carry the warranty for the remaining term of the original unit's warranty period.

This warranty is valid exclusively to the original purchaser of the product and only applicable within the United States. The warranty commences from the date of original consumer purchase. Proof of the original purchase date will be required to obtain service under this warranty.

Under this limited warranty, your sole and exclusive remedy will be product repair, as outlined above. All services must be provided by a Koolmore-designated service company.

To claim warranty or request repair service:

Email support@koolmore.com. Please include your name, address, phone number, warranty repair request, and a copy of your proof of purchase receipt. Alternatively, visit koolmore.com and use the contact us page. A Koolmore customer service representative will promptly arrange service for your appliance.

We thank you for choosing Koolmore.

WARRANTY EXCLUSIONS

This limited warranty will not cover:

1. Failure of the product to perform during power failures or interruptions, or due to inadequate electrical service.
2. Damage incurred during transportation or handling.
3. Damage caused by accidents, vermin, lightning, winds, fire, floods, or acts of God.
4. Damage resulting from accidents, alterations, misuse, abuse, improper installation, repair, or maintenance. This includes using any external device that alters or converts the voltage or frequency of electricity.
5. Unauthorized product modifications, repairs by unauthorized centers, or use of non-approved replacement parts.
6. Abnormal cleaning and maintenance not aligned with the user's manual.
7. Use of incompatible accessories or components.
8. Any costs associated with repairs or replacements under these excluded circumstances shall be the responsibility of the consumer.

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