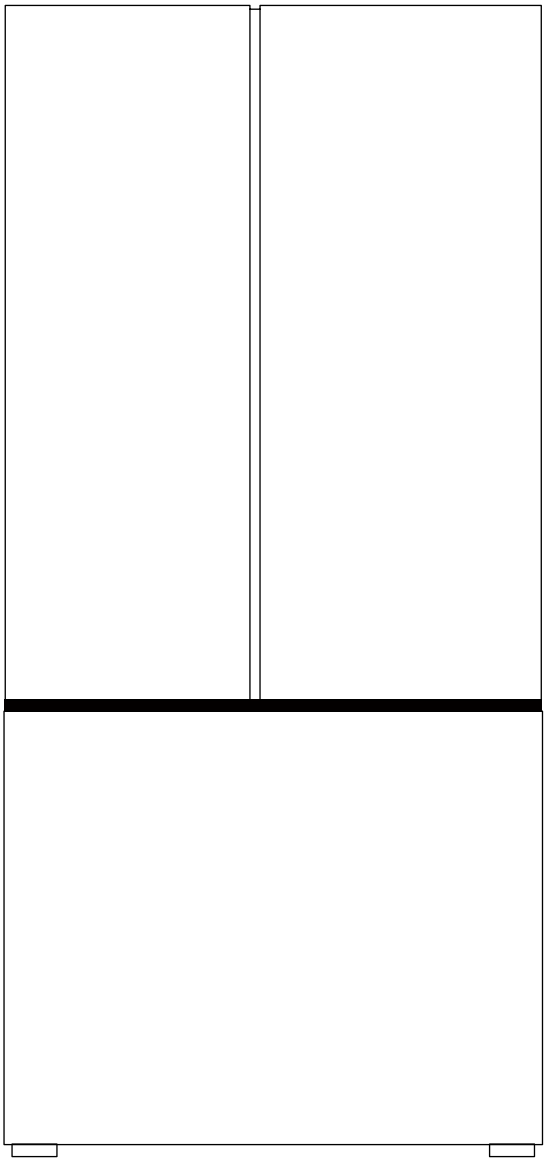
KoolMore

USER MANUAL

RESIDENTIAL REFRIGERATOR

20.3 Cu. Ft. 36-Inch French Door Refrigerator with Automatic Ice Maker, Stainless Steel

Model: KM-RERFDSSI-20



Before use, please read this manual carefully to ensure proper installation and operation.

For any service related issues, please contact us:

718-576-6342 support@koolmore.com

Stay informed with the latest information for your KoolMore appliance.

Scan the QR code below to access the most up-to-date user manual on our website.

If you need any assistance or have questions, our customer support team is here to help.
Phone: 718-576-6342 Email: support@koolmore.com

Please write down the model number and serial number below for future reference. Both numbers are located on the rating label on the back of your unit or inside of the unit and are needed to obtain warranty service. You may also want to staple your receipt to this manual as it is your proof of purchase and may also be needed for service under warranty.

Model Number: _____
Serial Number: _____
Date of Purchase: _____

To better serve you, please do the following before contacting customer service:

If you received a damaged product, immediately contact the retailer or dealer that sold you the product.
Read and follow this User Manual carefully to help you install, use, and maintain your unit.
Refer to the Troubleshooting section of this manual as it will help you diagnose and solve many common issues.

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Safety

IMPORTANT SAFETY INFORMATION

Read and follow all safety instructions before installing, operating, cleaning, or servicing this appliance. Keep this manual for future reference.

This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or by persons lacking experience and knowledge, unless they have been given supervision or instruction concerning the safe use of the appliance by a person responsible for their safety.

Children should be supervised to ensure that they do not play with the appliance.

Safety Alert Symbols and Signal Words

Safety messages are identified by the safety alert symbol and the signal words **DANGER**, **WARNING**, or **CAUTION**.

DANGER
Indicates an imminently hazardous situation which, if not avoided, will result in death or serious injury.

WARNING
Indicates a potentially hazardous situation which, if not avoided, could result in death or serious injury.

CAUTION
Indicates a potentially hazardous situation which, if not avoided, may result in minor or moderate injury or property damage.



Flammable Refrigerant Safety

WARNING – Risk of Fire / Flammable Materials

This refrigerator contains **R600a (isobutane), a flammable refrigerant,** and cyclopentane insulation.

- Do not damage or puncture the refrigerant circuit.
- Keep ventilation openings in the appliance clear of obstructions.
- Do not use mechanical devices or other means to accelerate the defrosting process unless recommended by the manufacturer.
- Do not use a hair dryer, heat source, open flame, or other ignition source to defrost or dry the refrigerator.
- Do not use electrical appliances inside the food storage compartments unless the manufacturer recommends it.
- If you suspect a refrigerant leak, keep open flames and other ignition sources away from the appliance and ventilate the room immediately. Do not touch the appliance or power plug. Disconnect power only if it is safe to do so, and contact qualified service personnel.

- Avoid direct contact with refrigerant. If refrigerant comes into contact with the skin or eyes, seek medical attention immediately.
- Refrigerant-system service and repairs must be performed by qualified service personnel.

Electrical Safety

WARNING – Risk of Electric Shock

- This appliance is designed for **115 V AC, 60 Hz** power and an operating voltage range of **98–132 V AC**.
- Connect the refrigerator to a properly grounded, dedicated electrical outlet protected by a **15 A circuit**.
- If you have questions about grounding or the electrical supply, contact a qualified electrician.
- Position the refrigerator so the power plug remains accessible after installation.
- Do not use extension cords, power strips, multiple portable socket-outlets, or portable power supplies with this appliance.
- Do not allow the power cord to become trapped, pinched, bent, or damaged, and do not place heavy objects on the cord.
- Do not install the refrigerator where moisture may enter the electrical connection or damage the power plug.
- Keep the power plug clean and dry. Remove dust or debris before connecting it to the outlet.
- If the power cord is damaged, it must be replaced by the manufacturer, an authorized service agent, or similarly qualified personnel.
- Disconnect the refrigerator from the power supply before cleaning, maintenance, or servicing.
- Wait at least 5 minutes before reconnecting the refrigerator after it has been disconnected from power.
- The **LED** light source must be serviced only by qualified service personnel.

Safe Refrigerator Use

WARNING

- This refrigerator is intended for household and similar indoor applications only.
- Do not use the refrigerator to store medicines, laboratory materials, blood products, or other items requiring specialized storage conditions.
- Do not store or use gasoline, aerosol cans with flammable propellants, or other flammable or explosive materials in or near the refrigerator.
- Do not place non-freezer-safe glass containers, glass bottles, sealed cans, or other containers that may break or burst when frozen in the freezer compartment.
- Do not touch frozen food, containers, or interior freezer surfaces with wet hands. Doing so may cause frostbite.
- Do not block the interior air vents. Proper airflow is required for consistent cooling.
- Do not place heavy objects, liquid-filled containers, or unstable items on top of the refrigerator.
- Do not hang on, climb on, sit on, or allow children to play on the refrigerator doors, freezer drawers, shelves, or door bins.
- Keep the refrigerator doors and freezer drawers fully closed when not in use.
- Do not attempt to disassemble, repair, or modify the refrigerator. Repairs must be performed by qualified service personnel.

Installation Safety

- Install the refrigerator indoors on a solid, level, stable floor capable of supporting the fully loaded appliance.

- Install the refrigerator in a dry, well-ventilated location.
- Keep the refrigerator away from standing water, excessive moisture, direct sunlight, extreme heat, open flames, and other ignition sources.
- Maintain the required installation clearances around the refrigerator to allow proper airflow and safe operation.
- Do not block or cover the ventilation openings or exhaust area at the rear of the refrigerator.
- At least two people should move and install the refrigerator.
- Do not lift or carry the refrigerator by its doors.

Water Supply Safety

- Connect the refrigerator to a **potable cold-water supply only**.
- The water supply system must be installed and connected by a qualified technician.
- Use the new hose set supplied with the appliance. Do not reuse old hose sets.
- The water supply pressure must be between **20–100 PSI (approximately 140,000-690,000 Pa)**.
- Inspect the water connection for leaks after installation.
- Do not use the appliance if the water supply tubing or connections are damaged or leaking.

Cleaning and Maintenance Safety

- Disconnect the refrigerator from the electrical supply before cleaning or performing maintenance.
- Do not spray or pour water directly onto the interior or exterior of the refrigerator.
- Prevent water from entering the control panel, LED lighting, power connection, or other electrical components.
- Clean the appliance with a soft cloth and mild detergent as directed in the Maintenance section.
- Do not use benzene, paint thinner, acidic or abrasive cleaners, steel wool, flammable cleaning agents, or sharp tools.
- Allow cleaned surfaces and components to dry completely before reconnecting the refrigerator to power.

Food Safety

To help reduce the risk of food contamination:

- Minimize the amount of time the refrigerator doors and freezer drawers remain open.
- Clean food-contact surfaces regularly.
- Store raw meat and fish in sealed containers to prevent contact with or dripping onto other foods.
- Keep food away from interior air vents to maintain proper airflow.
- If the refrigerator will remain unused for an extended period, remove all food, unplug the appliance, defrost if necessary, clean and dry the interior, and leave the refrigerator doors and freezer drawers open to help prevent mold and odors.

Disposal

WARNING – Child Entrapment Hazard

Before discarding an old refrigerator or freezer:

- Remove the doors.
- Leave the shelves in place to help prevent children from climbing inside.

R600a refrigerant and cyclopentane insulation are flammable. Do not puncture the refrigerant circuit or expose the discarded appliance to open flames, extreme heat, or other ignition sources.

Dispose of the appliance in accordance with all applicable local regulations. Take the appliance to an appropriate collection or recycling facility for electrical and electronic equipment. Contact your local waste management authority or recycling service for information about proper disposal.

Product Overview

Product Features
This refrigerator is designed to provide reliable food storage with convenient temperature-control and cooling features.

Frost-Free Operation
The automatic defrost system eliminates the need for manual defrosting and helps maintain consistent cooling performance.

R600a Refrigerant
This refrigerator uses **R600a (isobutane)** refrigerant.

Independent Temperature Control
The refrigerator and freezer compartments can be controlled independently to help maintain appropriate storage temperatures for different types of food.

LED Display and Touch Controls
The **LED** control panel displays temperature settings and operating status. Touch controls allow you to adjust temperatures and select available functions.

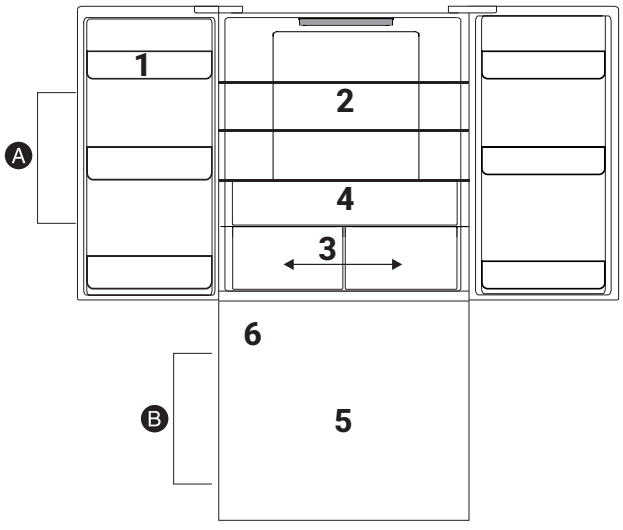
Door Alarm
If a door is left open for an extended period, an audible alarm will sound to remind you to close it.

Tempered Glass Shelves
Tempered glass shelves provide durable support for food storage and are easy to remove for cleaning.

Removable Door Gaskets
The removable door gaskets are designed for easy cleaning and maintenance.

Automatic Ice Maker
The refrigerator features an automatic ice maker for convenient ice production.

Product Components
The illustrations in this manual are provided for reference only. The appearance, features, and specifications of your refrigerator may vary by model.



A. Refrigerator Compartment

1. Door Bins
2. Adjustable Glass Shelves
3. Crisper Drawer
4. Full-Width Crisper Drawer

B. Freezer compartment

5. Freezer Drawer
6. Automatic Ice Maker

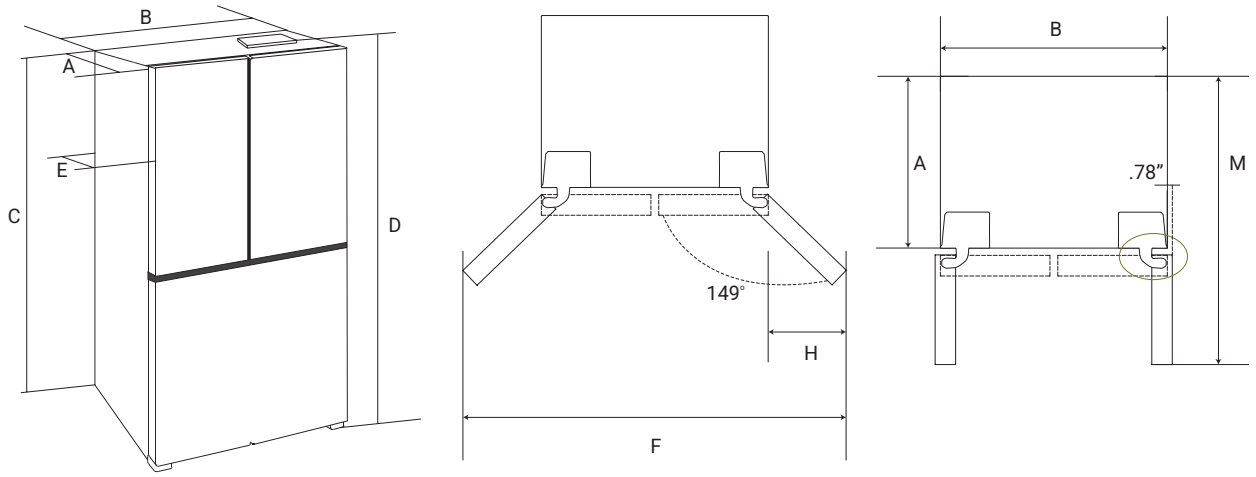
NOTE: For optimal cooling performance and energy efficiency, keep all shelves, drawers, and door bins in their original positions unless adjustments are necessary to store larger items.

Installation

Installation Dimensions

Refer to the dimensions below when planning the installation location. Allow sufficient space for ventilation, door operation, and maintenance.

The dimensions shown are provided as a guide for installation. Actual product dimensions may vary slightly.



A	B	C	D	E	F	H	M
24.02"	35.87"	67.95"	70.08"	27.28"	65.16"	14.69"	43.27"

Transportation

Follow these guidelines when moving the refrigerator:

- Always transport the refrigerator in an upright position. Do not lay the refrigerator on its side or back.
- Do not lift or carry the refrigerator by its doors or handles. Lift the unit from the bottom.
- At least two people are required to safely move and install the refrigerator.

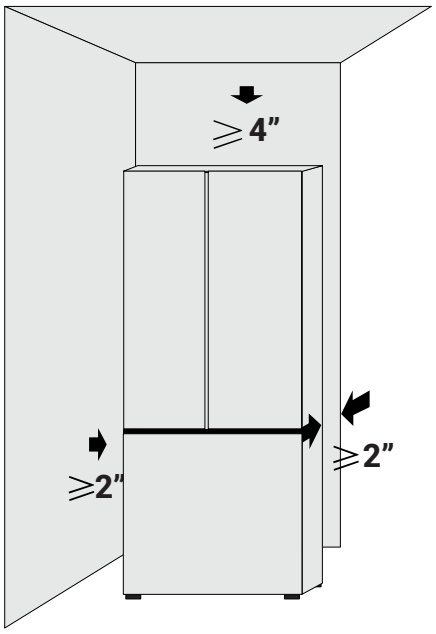
Installation Location

Select a location that meets the following requirements:

- Install the refrigerator on a solid, level floor capable of supporting the fully loaded appliance.
- Do not use foam packaging as a permanent support or leveling base.
- Install the refrigerator in a dry, well-ventilated area away from direct sunlight, ovens, radiators, and other heat sources.
- Keep the refrigerator away from excessive moisture and standing water.
- Leave adequate clearance around the refrigerator to allow proper air circulation and efficient operation.
- Do not block the ventilation openings or condenser air inlet at the rear of the refrigerator.

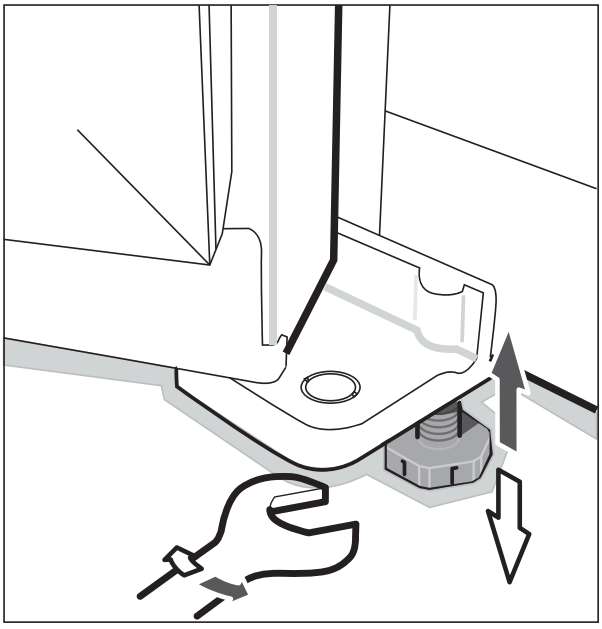
Minimum Installation Clearances

- Top: 4 in.
- Sides: 2 in. each
- Rear: 2 in.



Leveling the Refrigerator

- The refrigerator is equipped with two adjustable front leveling feet, two rear rollers, and one center front roller.
- After placing the refrigerator in its final location, adjust the front leveling feet until the refrigerator is level and stable.
- Turn the leveling feet clockwise or counterclockwise by hand or with a wrench as needed.
- Make sure the leveling feet are firmly in contact with the floor during normal operation to help reduce movement, vibration, and noise.
- To move the refrigerator, raise the leveling feet until they no longer contact the floor, then carefully roll the refrigerator using the rollers.
- After repositioning the refrigerator, lower the leveling feet until the unit is level and secure.



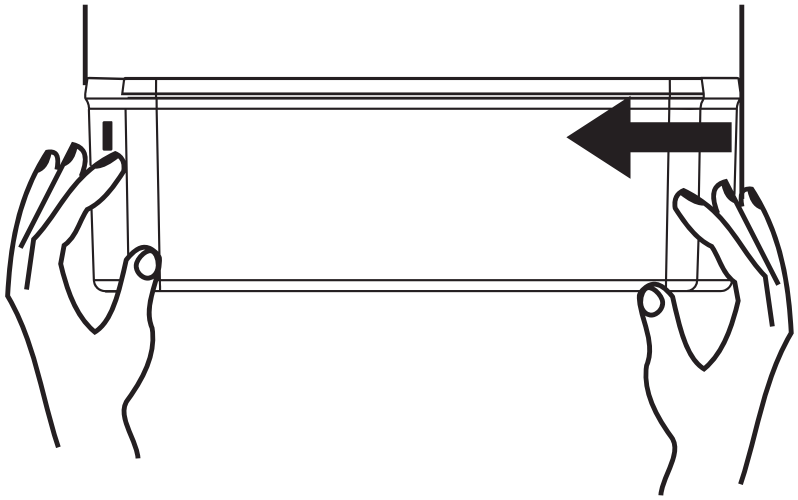
Door Bin

To Remove the Door Bin

1. Hold both ends of the door bin with both hands.
2. Push the bin slightly toward one side to disengage it from the opposite mounting guide.
3. Pull the released side inward, then remove the bin from the remaining guide.

To Install the Door Bin

1. Insert one side of the door bin into its mounting guide.
2. Push the opposite side inward and align it with the other guide.
3. Press the bin into place until it is securely seated.
4. Verify that the door bin is firmly installed before use.



Water Supply Connection

WARNING: Connect to a potable cold-water supply only.

The water supply system must be installed and connected by a qualified technician.

- Water supply pressure must be approximately **20–100 PSI (140–690 kPa)**.
- Remove the protective dust cap and security clip from the water inlet connection.
- Insert the water supply tube fully into the connector, then reinstall the security clip.
- Connect the opposite end of the water supply tube securely to the cold-water supply.
- Make sure all connections are secure before opening the water supply valve.
- After installation, open the water supply valve and check all connections for leaks.

Operation

Before First Use

- This refrigerator is designed for freestanding installation only. Do not install it as a built-in appliance.
- Remove all packaging materials, including the foam base, protective materials, shelves, and door bins.
- Place the refrigerator in its final location and adjust the leveling feet until the unit is level and stable.
- Clean and dry the interior before use.
- After positioning the refrigerator, allow it to stand upright for 4–6 hours before connecting it to power.

Powering On

- Connect the refrigerator to the electrical supply.
- When first powered on, the refrigerator will start at the factory-default temperatures:
    - Refrigerator: **41°F (5°C)**
    - Freezer: **-2°F (−19°C)**
- The display will turn off automatically after approximately 20 seconds of inactivity. Press any control button to wake the display.

Water Supply Connection

WARNING: Connect to a potable cold-water supply only.

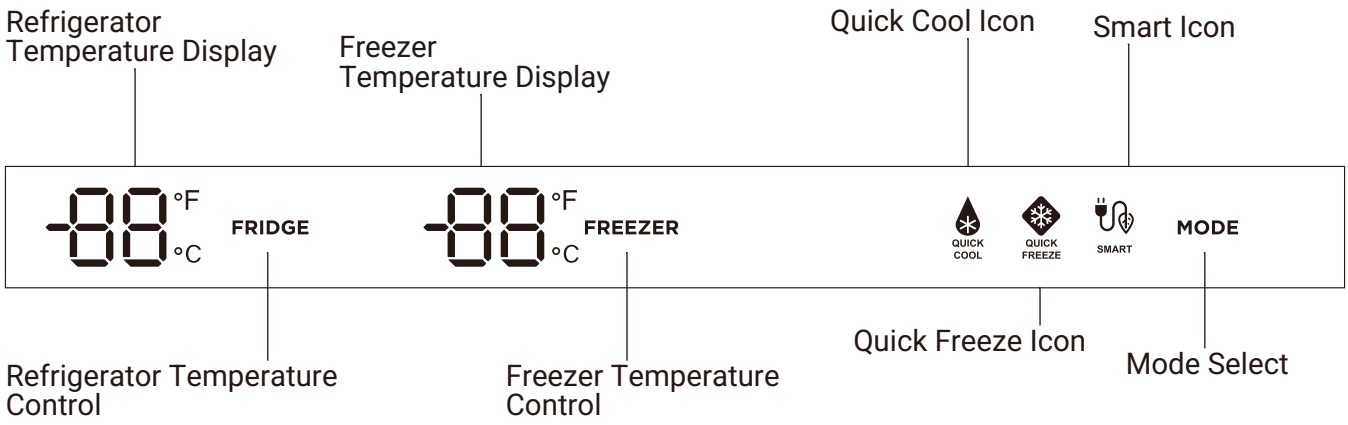
The water supply system must be installed and connected by a qualified technician. Before using the ice maker, make sure the water supply is properly connected and the water supply valve is fully open.

Refer to the Installation section for water supply requirements.

Automatic Ice Maker

- The automatic ice maker and ice storage bin are located in the upper portion of the freezer compartment.
- Make sure the water supply is properly connected and turned on.
- Move the ice maker lever to the **ON** position to activate the ice maker.
- The ice maker will produce ice automatically and stop when the ice storage bin is full.
- Move the ice maker lever to the **OFF** position to stop ice production.
- The ice maker can produce approximately 4 lb of ice per 24 hours under normal operating conditions.
- The first batch of ice may take several hours after the freezer reaches the set temperature.
- During ice production, you may hear normal operating sounds such as the water valve activating, water flowing into the ice maker, and ice cubes dropping into the storage bin.

Control Panel



Set Temperature Range

- Refrigerator: **32–43°F**
- Freezer: **–10°F to 5°F**

Temperature Unit Selection

- Fahrenheit **(°F)** is the factory-default temperature unit.
- Press and hold the **MODE** button for **5 seconds** to switch between **°F** and **°C**.

Setting the Temperature Control

- When first powered on, the refrigerator will start at the factory-default temperatures of **41°F (5°C)** for the refrigerator compartment and **-2°F (–19°C)** for the freezer compartment.
- Before storing food for the first time, set the refrigerator compartment to **37°F (3°C)** and allow the refrigerator to operate for at least 4 hours. This allows the freezer to cool thoroughly and the refrigerator temperature to stabilize. Afterward, adjust the temperatures to your desired settings.
- To adjust the temperature of either compartment, press the corresponding **FRIDGE** or **FREEZER** button repeatedly to cycle through the available temperature settings.

Freezer Temperature Settings

- The factory-default freezer temperature is **-2°F (–19°C)**.
- Press the **FREEZER** button repeatedly to cycle through the available freezer temperature settings.

Refrigerator Temperature Settings

- The factory-default refrigerator temperature is **41°F (5°C)**.
- Press the **FRIDGE** button repeatedly to cycle through the available refrigerator temperature settings.

QUICK FREEZE

QUICK FREEZE MODE

- Quick Freeze rapidly lowers the freezer temperature when adding a large amount of unfro zen or room-temperature food.
- Quick Freeze will operate for up to 24 hours or until the freezer reaches **–18°F (–28°C)**, whichever occurs first. The freezer will then return to its previous temperature setting.

- To activate Quick Freeze, press the **MODE** button until the **QUICK FREEZE** icon illuminates.
- To turn Quick Freeze off manually, press the **MODE** button until the **QUICK FREEZE** icon turns off.
- Quick Freeze and Quick Cool can operate at the same time.



QUICK COOL MODE

- Quick Cool rapidly lowers the refrigerator temperature to **36°F (2°C)** when adding a large amount of unfrozen or room-temperature food.
- Quick Cool will operate for up to 2 hours 30 minutes or until the refrigerator reaches **36°F (2°C)**, whichever occurs first. The refrigerator will then return to its previous temperature setting.
- To activate Quick Cool, press the **MODE** button until the **QUICK COOL** icon illuminates.
- To turn Quick Cool off manually, press the MODE button until the **QUICK COOL** icon turns off.
- Quick Cool and Quick Freeze can operate at the same time.



SMART MODE

- Smart Mode automatically sets the refrigerator to **41°F (5°C)** and the freezer to **0°F (–18°C)**.
- To activate Smart Mode, press the **MODE** button until the **SMART** icon illuminates.
- To turn Smart Mode off, press the **MODE** button until the **SMART** icon turns off.

Turning the Refrigerator Compartment On or Off

- Press and hold the **FRIDGE** button for **10 seconds** to turn off the refrigerator compartment. The refrigerator temperature display will turn off.
- To restore refrigerator operation, press and hold the **FRIDGE** button for **10 seconds** again.

SABBATH MODE

Sabbath Mode disables the interior lighting and changes the display behavior while maintaining normal cooling and defrosting operation.

Activating Sabbath Mode

1. Open the refrigerator doors and freezer drawer.
2. Press and hold the **FREEZER** button for **10 seconds**.
3. When the display turns off, Sabbath Mode is activated.

During Sabbath Mode

- The **LED** lights in the refrigerator and freezer compartments remain off.
- Opening the refrigerator doors or freezer drawer will not turn on the display.
- Touching the control panel will turn on the display and allow temperature adjustments.
- Normal cooling and defrosting operation will continue.

Exiting Sabbath Mode

1. With the refrigerator doors and freezer drawer open, press and hold the **FREEZER** button for **10 seconds**.
2. Sabbath Mode will automatically turn off after 80 hours of operation.

Food Storage Guidelines

Refrigerator Storage

- Store food in covered or sealed containers to help maintain freshness and prevent odors.
- Allow hot foods to cool before placing them in the refrigerator.
- Keep food away from interior air vents to allow proper air circulation.
- Store raw meat, poultry, and seafood in sealed containers to prevent contact with or dripping onto other foods.
- Use the crisper drawers for fruits and vegetables as appropriate.

Freezer Storage

- Use freezer-safe, airtight packaging or containers to help protect food quality.
- Divide food into manageable portions before freezing to help food freeze quickly and evenly.
- Label packages with the freezing date.
- Do not add excessive amounts of unfrozen food at one time.
- Do not place glass bottles, sealed cans, or other containers that may break or burst when frozen in the freezer.
- Keep food away from interior air vents to maintain proper airflow.
- Keep the freezer drawer fully closed when not in use.

Maintenance

Defrosting

This refrigerator features an automatic defrost system. No manual defrosting is required.

Cleaning

1. Unplug the refrigerator before cleaning.
2. Remove food and any removable shelves, drawers, and door bins as needed.
3. Clean the exterior with a soft cloth dampened with warm water and a mild detergent. Wipe dry with a clean cloth.
4. Clean the interior with a soft cloth and warm water mixed with a mild detergent. Dry all surfaces thoroughly.
5. Clean the door gaskets with warm water and a soft cloth. Wipe dry.
6. Prevent water from entering the control panel, **LED** lighting, or other electrical components.
7. Do not spray or pour water directly onto the refrigerator.
8. Do not use abrasive cleaners, metal brushes, steel wool, strong alkaline detergents, flammable or toxic cleaning agents, solvents, or sharp tools.
9. Allow all cleaned components and surfaces to dry completely before reinstalling them and reconnecting power.

After cleaning, reconnect the refrigerator to the power supply and restore the desired temperature settings.

Extended Non-Use

If the refrigerator will not be used for an extended period:

- Remove all food.
- Unplug the refrigerator.
- Clean and dry the interior thoroughly.
- Leave the refrigerator doors and freezer drawer slightly open to help prevent odors and mold.

Power Failure

During a power outage:

- Keep the refrigerator doors and freezer drawer closed as much as possible.
- Avoid placing additional food inside the refrigerator.
- Once power is restored, check the condition of stored food before consuming it.

If you know a power outage is expected, you may activate **Quick Freeze Mode** before the outage to help maintain the freezer temperature longer.

Energy-Saving Tips

- Install the refrigerator away from direct sunlight and heat sources.
- Allow hot foods to cool before placing them in the refrigerator.
- Minimize the frequency and duration of refrigerator door and freezer drawer openings.

- Do not block the interior air vents or temperature sensors with food.
- Maintain adequate space between stored items to allow proper air circulation.
- Frozen foods may be thawed in the refrigerator compartment to help maintain a cool interior temperature.

Normal Operating Sounds and Conditions

The following conditions may occur during normal refrigerator operation and do not necessarily indicate a malfunction.

Warm Center Divider

The center divider between the refrigerator doors may feel warm during operation. This is normal and helps reduce condensation.

Condensation

Condensation may form on the interior or exterior of the refrigerator during periods of high humidity or when warm, humid air enters the appliance.

Minimize refrigerator door and freezer drawer openings and wipe away condensation with a soft, dry cloth.

Normal Operating Sounds

You may hear various sounds during normal operation, including:

- Compressor operation
- Fans running
- Refrigerant flowing through the cooling system
- Components expanding or contracting as temperatures change
- Water entering the automatic ice maker
- Ice cubes dropping into the ice storage bin

The refrigerator may operate more loudly when first turned on or while rapidly cooling. The sound should decrease as the refrigerator reaches the set temperatures.

Hot Compressor

The compressor may become hot during normal operation. Do not touch the compressor while the refrigerator is operating.

Troubleshooting

Before contacting customer service, review the troubleshooting information below. Many common operating issues can be resolved without service.

If the problem persists after following the recommended solutions, discontinue use if necessary and contact qualified service personnel.

Problem	Possible Cause	Recommended Solution
Display panel is not illuminated.	• Refrigerator is not receiving power; display has turned off after inactivity.	• Make sure the refrigerator is properly connected to power. Check the outlet/circuit breaker. Press a control button to wake the display.
Control buttons do not respond	• Controls may be locked.	• Unlock the control panel according to the control-panel instructions.
Door alarm sounds	• A monitored door or drawer has remained open for more than 1 minute.	• Close the door or drawer completely.
Compressor does not run	• Refrigerator may be in an automatic defrost cycle; power may be disconnected; compressor startup may be temporarily delayed.	• Wait for the defrost cycle or startup delay to end. Verify that the refrigerator is connected to power.
Refrigerator or freezer is not cooling sufficiently	• Doors/drawer opened frequently or not fully closed; air vents blocked; large amount of warm food added; temperature setting too warm.	• Minimize openings, make sure the refrigerator doors and freezer drawer close completely, keep air vents clear, and adjust the temperature if necessary.
Compressor runs for long periods	• Refrigerator was recently connected; large amount of warm food added; frequent openings; high ambient temperature.	• Allow the refrigerator time to reach the set temperature. Minimize openings and make sure the doors and freezer drawer close completely.
Excessive condensation	• High humidity; frequent or prolonged openings.	• Minimize openings and wipe away moisture with a soft, dry cloth.
Refrigerator vibrates or makes excessive noise	• Refrigerator is not level; floor is unstable; items on top are vibrating; refrigerator is touching surrounding surfaces.	• Level and stabilize the refrigerator, remove loose items from the top, and maintain the required installation clearances.
Ice maker does not produce ice	• Ice maker is off; water supply is closed or disconnected; freezer has not reached the required temperature.	• Make sure the water supply is connected and open, the ice maker is turned on, and allow sufficient time for the freezer to reach its set temperature.
Water leaks from the refrigerator	• Water supply connection may be loose or improperly installed.	• Inspect the water supply tubing and connections. Turn off the water supply and contact qualified service personnel if leakage continues.

WARRANTY

LIMITED WARRANTY

KoolMore Supply Inc. extends a limited warranty to the original purchaser, guaranteeing that this KoolMore product is free from manufacturing defects in material or workmanship for one year from the date of purchase.

Should you discover any such defect within the warranty period, KoolMore Supply Inc. reserves the right to repair or replace the product without charge, or to cover the cost of replacement parts and repair labor needed to correct defects present at the time of purchase or resulting from regular usage, when the appliance has been installed, operated, and maintained as per the instructions provided.

At its sole discretion, KoolMore Supply Inc. may decide to replace the product. In such an event, your replacement appliance will carry the warranty for the remaining term of the original unit's warranty period.

This warranty is valid exclusively to the original purchaser of the product and only applicable within the United States. The warranty commences from the date of original consumer purchase. Proof of the original purchase date will be required to obtain service under this warranty.

Under this limited warranty, your sole and exclusive remedy will be product repair, as outlined above. All services must be provided by a KoolMore designated service company.

KoolMore shall not be responsible or liable for any loss, spoilage, or damage to food, beverages, pharmaceuticals, medical supplies, or any other contents stored in the unit resulting from failure, malfunction, defects, improper installation, improper use, power interruption, or any other cause. Any such losses are expressly excluded from coverage under this warranty.

To claim warranty or request repair service:
Email support@koolmore.com. Please include your name, address, phone number, warranty repair request, and a copy of your proof of purchase receipt. Alternatively, visit koolmore.com and use the Contact Us page. A KoolMore customer service representative will promptly arrange service for your appliance.

We thank you for choosing KoolMore.

WARRANTY EXCLUSIONS

This limited warranty will not cover:

1. Failure of the product to perform during power failures or interruptions, or due to inadequate electrical service.
2. Damage incurred during transportation or handling.
3. Damage caused by accidents, vermin, lightning, winds, fire, floods, or acts of God.
4. Damage resulting from accidents, alterations, misuse, abuse, improper installation, repair, or maintenance. This includes using any external device that alters or converts the voltage or frequency of electricity.
5. Unauthorized product modifications, repairs by unauthorized centers, or use of non-approved replacement parts.
6. Abnormal cleaning and maintenance not aligned with the user's manual.
7. Use of incompatible accessories or components.
8. Any costs associated with repairs or replacements under these excluded circumstances shall be the responsibility of the consumer.


KoolMore