

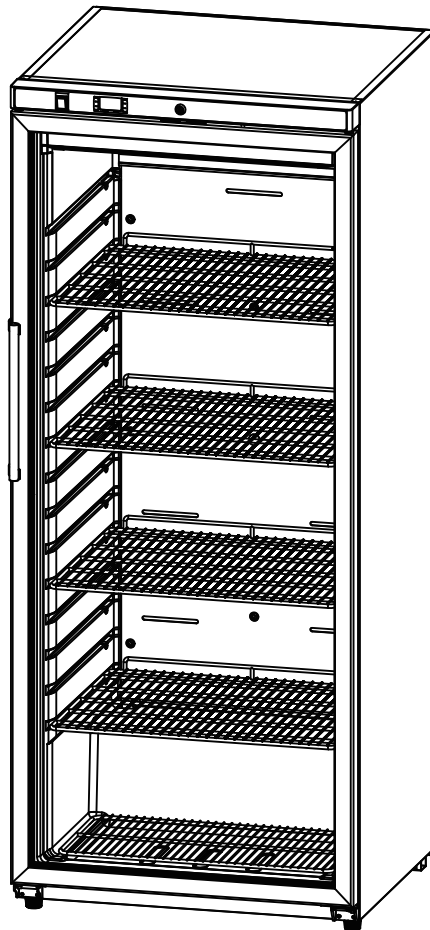


USER MANUAL

Reach-In Freezer

KoolMore Reach-In Freezer White Auto Defrost

Model: KM-RIF-1GD12C-A, KM-RIF-1GD21C-A



Before using, please read the operating instructions carefully to ensure proper application and achieve satisfactory results.

For any service-related issues, please contact us:



718-576-6342



support@koolmore.com

***Stay informed with the latest information
for your KoolMore Appliance.***

**If you need any assistance or have questions, our customer
support team is here to help.**

INSTALLATION

Prior to beginning the setup, operation, and ongoing maintenance of your equipment, we urge you to read this manual in full to ensure a clear understanding of the procedures involved.

Critical Installation Information

Shelving Alignment: The shelves are designed with a specific orientation in mind. The raised lip on the shelf must be positioned facing upwards and directed towards the back of the cabinet. This arrangement is essential to facilitate proper airflow. Please note, improperly installed shelves constitute user mishandling and thus, are not covered by the warranty.

Post-Transportation Instructions: In instances where the unit has been transported on its side, it is crucial to allow the unit to stand in its upright position for no less than 24 hours before connecting it to power. This precaution is vital to ensure the unit's functionality.

Operational Readiness and Accessory Installation:

- Confirm that the unit has stabilized at the required temperature before you commence loading it with products.
- It is equally important to ensure that all additional components, such as shelves and shelf clips, are securely in place prior to initiating the unit's power supply.

Maintenance and Handling:

- You are advised not to attempt any removal or repair tasks on any part of the unit. For maintenance and repair services, always engage with an authorized service technician.
- It is important for safety and maintenance reasons not to hang on the unit's doors or stand inside the unit.

Cabinet Location Guidelines

Ensure to place the unit on a robust and even surface to avoid operational noise and malfunctions. The integrity of the unit's performance is contingent on a level setting.

The unit is designed exclusively for indoor use in areas with good ventilation. It's imperative to maintain a minimum clearance of 6 inches around both sides and the rear of the unit to ensure optimal performance.

Direct exposure to outdoor elements can diminish the unit's efficiency and lead to potential damage. It is advisable to avoid placing the unit where it will be subject to direct sunlight.

Locations with high humidity or dust accumulation should also be avoided as these conditions can lead to rust and a decline in the unit's efficiency. Dust that gathers on the condenser coils is a common cause of unit malfunction.

To prevent warranty voidance, the unit should not be placed in high ambient temperature environments or near equipment that produces heat and moisture. Such conditions can overwork and potentially lead to the failure of the compressor.

In the event of a malfunction resulting from high ambient temperatures, excessive humidity, or a neglected condenser coil, the warranty may become invalid. It is, therefore, crucial to select an installation site that is free from these hazards to ensure the longevity and efficient operation of your unit.

ELECTRICAL

Electrical Requirements and Safety

For the safe and efficient operation of your unit, it is essential to ensure a consistent supply of the correct voltage. Adhere to these guidelines:

1. Power Supply and Outlet Specifications:

- The unit must always be connected to a grounded outlet, fitted with the correct size for current protection. Please consult the electrical specifications listed on the unit's nameplate for guidance.
- It is imperative for the unit to be connected to its own dedicated electrical outlet to prevent power surges and electrical interference.

2. Cord Management and Usage:

- The use of extension cords with this unit is strictly prohibited due to the potential risks of overloading and electrical hazards.
- Be vigilant that the unit is not positioned on or against the electrical cord. This could damage the cord and lead to safety issues.

3. When Not in Use:

- If the unit is to be left unused for an extended period, it is advised to unplug it from the outlet.
- To avoid risks such as electric shock and fire, never handle the plug with wet hands.

4. Power Interruptions and Compressor Care:

- In the event that you need to unplug the unit, allow a minimum of 10 minutes before reconnecting it to the power supply. This pause is crucial to prevent any potential damage to the compressor, which can occur from power fluctuations or surges.

OPERATION & MAINTENANCE

Temperature Adjustment Guide

Your new refrigerator or freezer comes pre-set from the factory to maintain temperatures ideal for food safety, typically eliminating the need for further adjustments.

Refrigerator Settings:

The refrigerator temperature cycles are programmed to maintain a minimum temperature of 35.6°F and a maximum temperature of 50°F.

Freezer Settings:

Freezer temperatures are calibrated to cycle between a minimum of -7.6°F and a maximum temperature of 0.4°F.

Cleaning Your Unit

Condenser Coil Maintenance:

- For the unit to operate efficiently, it's important to keep the condenser coils free of dust, dirt, and lint.
- We advise cleaning the condenser coil monthly. For this task, use a commercial condenser coil cleaner, which you can obtain from kitchen equipment retailers.

Fan Blades and Motor Care:

- The fan blades and motor should be cleaned as needed with a soft cloth to prevent dust accumulation.
- If washing the fan blades is necessary, be sure to protect the fan motor from moisture to avoid damage.

Interior Cleaning Steps:

- To clean the inside of the cabinet, use warm water mixed with a mild soap solution.
- Avoid the use of steel wool, caustic soaps, abrasive cleaners, or bleach as these can harm the interior finish.
- Door gaskets require regular cleaning, ideally on a weekly basis. Remove the gasket, immerse it in warm, soapy water for 30 minutes, rinse, and dry with a soft cloth before reattaching.
- After reattaching the door gaskets, check to ensure they seal properly.
- Shelves and shelf brackets should be removed periodically for cleaning. Use a mild soap and warm water solution to clean them before replacing them in the unit.

TROUBLESHOOTING

Issue	Problem	Solution
Compressor is Not Running	Fuse blown or circuit breaker tripped	Replace fuse or reset circuit breaker
	Power cord unplugged	Plug in power cord
	Thermostat set too high	Set thermostat to lower temperature
	Cabinet in defrost cycle	Wait for defrost cycle to finish
Cabinet Temperature is too Warm	Thermostat is set too high	Set thermostat to lower temperature
	Airflow is blocked	Re-arrange products for proper airflow and ensure at least four inches of clearance from the fan
	Low refrigerant levels	Contact a service technician to check refrigerant levels
	Door is slightly ajar	Make sure door is completely closed
Condensation on Cabinet/Floor	Gasket is not sealing properly	Clean, repair, or replace the gasket as necessary
Interior Light is Not Working	Poor switch connection	Turn off light switch and turn it back on
	Bulb is not connected	Ensure the bulb is correctly inserted in the socket
	Bulb has burned out	Replace the bulb

End of Life Disposal

Environmental Protection

Please ensure you do not dispose of this discarded electric appliance with household waste. It is recyclable. Help us preserve resources and protect the environment by returning this appliance to designated collection centers when available.

Warranty

This product comes with a statutory warranty.

Claims under this warranty should be made as soon as the issue is identified.

Warranty claims become void if there is any intervention by the purchaser or third parties, or if damage results from incorrect usage, poor placement or storage, or inadequate connection or installation. This warranty does not cover damage from external factors beyond our control. It is advised to thoroughly read the operating manual as it contains vital information. To make a warranty claim, proof of purchase must be provided.

Note:

Should the product malfunction, please verify if it's due to a power outage or user error before proceeding.

When making a claim, you must submit the following documentation alongside the defective product:

- Purchase receipt
- Model description/Type/Brand
- A detailed account of the issue

For warranty or defect-related claims, please reach out directly to the seller.

Caution

Avoid using or placing flammable sprays or substances near this unit, as sparks from electrical switches may cause fire or explosion.



WARRANTY

LIMITED WARRANTY

Koolmore Supply, Inc. extends a limited warranty to the original purchaser, guaranteeing that this Koolmore product is free from manufacturing defects in material or workmanship for one year from the date of purchase.

Should you discover any such defect within the warranty period, Koolmore Supply, Inc., reserves the right to repair or replace the product without charge, or to cover the cost of replacement parts and repair labor needed to correct defects present at the time of purchase or resulting from regular usage, when the appliance has been installed, operated, and maintained as per the instructions provided.

At its sole discretion, Koolmore Supply Inc. may decide to replace the product. In such an event, your replacement appliance will carry the warranty for the remaining term of the original unit's warranty period.

This warranty is valid exclusively to the original purchaser of the product and only applicable within the United States. The warranty commences from the date of original consumer purchase. Proof of the original purchase date will be required to obtain service under this warranty.

Under this limited warranty, your sole and exclusive remedy will be product repair, as outlined above. All services must be provided by a Koolmore-designated service company.

To claim warranty or request repair service:

Email support@koolmore.com. Please include your name, address, phone number, warranty repair request, and a copy of your proof of purchase receipt. Alternatively, visit koolmore.com and use the contact us page. A Koolmore customer service representative will promptly arrange service for your appliance.

We thank you for choosing Koolmore.

WARRANTY EXCLUSIONS

This limited warranty will not cover:

1. Failure of the product to perform during power failures or interruptions, or due to inadequate electrical service.
2. Damage incurred during transportation or handling.
3. Damage caused by accidents, vermin, lightning, winds, fire, floods, or acts of God.
4. Damage resulting from accidents, alterations, misuse, abuse, improper installation, repair, or maintenance. This includes using any external device that alters or converts the voltage or frequency of electricity.
5. Unauthorized product modifications, repairs by unauthorized centers, or use of non-approved replacement parts.
6. Abnormal cleaning and maintenance not aligned with the user's manual.
7. Use of incompatible accessories or components.
8. Any costs associated with repairs or replacements under these excluded circumstances shall be the responsibility of the consumer.

