

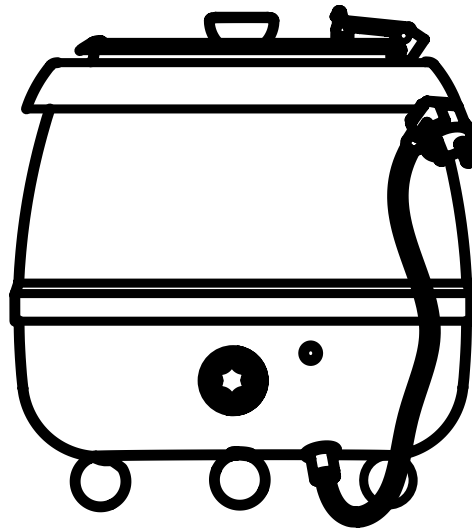


# USER MANUAL

## KoolMore Soup Kettle

Model: SK-BK-3G | SK-SS-3G

SOUP KETTLE



*Before using, please read the operating instructions carefully to ensure proper application and achieve satisfactory results.*

For any service-related issues, please contact us:



718-576-6342



support@koolmore.com

# Operation

## Operating and Maintenance Instructions

- Place the appliance on a stable, level surface.
- Plug the unit into a properly grounded electrical socket.
- Wet Heat Only: Use 20 oz. (0.6 L) of water between the stainless steel liner and the internal aluminum container. Do not overfill with water. Under no circumstances should the stainless steel liner float up, even when empty. Immediately remove any excess water.
- A neon light will indicate when the unit is powered on. Turn the dial to 0 to switch off.
- Settings 8-12 are recommended for initial warm-up.
- The normal control settings range from 1-8.
- Once the kettle has reached the desired temperature, lower the temperature control dial to maintain food-safe serving temperatures. It is advised to use the lowest possible setting to keep food at a safe temperature.
- Unplug the unit from the electrical socket to isolate it from the power supply when not in use.
- Always keep the removable hinged lid attached and closed when the unit is not in use or serving.
- Never move or carry the kettle when it is turned on or contains hot food.
- Clean spilled food immediately from the appliance's exterior. The stainless steel bain-marie and lid are dishwasher safe. The painted exterior and top collar should be wiped down with a damp, soapy cloth.
- Ensure the unit is unplugged when not in use, during filling, or when cleaning.

## Important Safety Warnings

- Never immerse the kettle in water as this will cause damage to the appliance.
- Do not operate the kettle while empty.



# WARRANTY

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## LIMITED WARRANTY

Koolmore Supply, Inc. extends a limited warranty to the original purchaser, guaranteeing that this Koolmore product is free from manufacturing defects in material or workmanship for one year from the date of purchase.

Should you discover any such defect within the warranty period, Koolmore Supply, Inc., reserves the right to repair or replace the product without charge, or to cover the cost of replacement parts and repair labor needed to correct defects present at the time of purchase or resulting from regular usage, when the appliance has been installed, operated, and maintained as per the instructions provided.

At its sole discretion, Koolmore Supply Inc. may decide to replace the product. In such an event, your replacement appliance will carry the warranty for the remaining term of the original unit's warranty period.

This warranty is valid exclusively to the original purchaser of the product and only applicable within the United States. The warranty commences from the date of original consumer purchase. Proof of the original purchase date will be required to obtain service under this warranty.

Under this limited warranty, your sole and exclusive remedy will be product repair, as outlined above. All services must be provided by a Koolmore-designated service company.

To claim warranty or request repair service:

Email [support@koolmore.com](mailto:support@koolmore.com). Please include your name, address, phone number, warranty repair request, and a copy of your proof of purchase receipt. Alternatively, visit [koolmore.com](http://koolmore.com) and use the contact us page. A Koolmore customer service representative will promptly arrange service for your appliance.

We thank you for choosing Koolmore.

## WARRANTY EXCLUSIONS

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This limited warranty will not cover:

1. Failure of the product to perform during power failures or interruptions, or due to inadequate electrical service.
2. Damage incurred during transportation or handling.
3. Damage caused by accidents, vermin, lightning, winds, fire, floods, or acts of God.
4. Damage resulting from accidents, alterations, misuse, abuse, improper installation, repair, or maintenance. This includes using any external device that alters or converts the voltage or frequency of electricity.
5. Unauthorized product modifications, repairs by unauthorized centers, or use of non-approved replacement parts.
6. Abnormal cleaning and maintenance not aligned with the user's manual.
7. Use of incompatible accessories or components.
8. Any costs associated with repairs or replacements under these excluded circumstances shall be the responsibility of the consumer.

***KoolMore***