

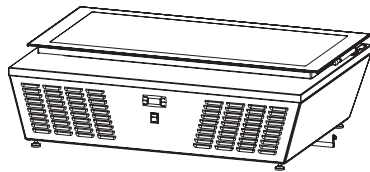


USER MANUAL

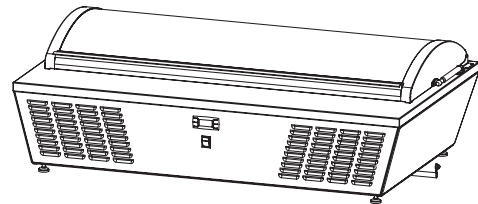
ICE CREAM DISPLAY

KoolMore Countertop Ice Cream Display case

Models: KM-CGD-5P | KM-CGD-6P45 | KM-CGDR-4P
| KM-CGDR-5P | KM-CGDR-6P



KM-CGD-5P



KM-CGDR-6P

Before using, please read the operating instructions carefully to ensure proper application and achieve satisfactory results.

For any service-related issues, please contact us:



718-576-6342



support@koolmore.com

***Stay informed with the latest information
for your KoolMore Appliance.***

**If you need any assistance or have questions, our customer
support team is here to help.**

Contents

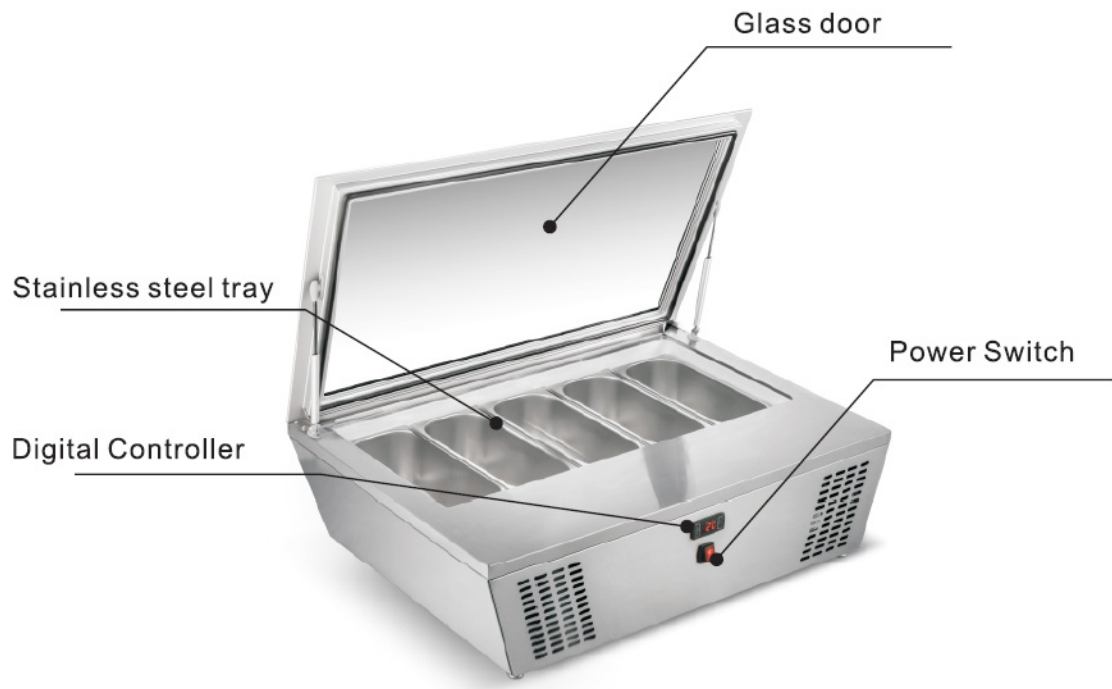
Safety	4
Operation	5
Maintenance	7
Troubleshooting	8
Warranty	9

SAFETY

- Unplug the freezer before moving it. Do not tilt it over 45 degrees during handling.
- Always place the freezer in a dry area.
- Maintain at least 10 cm (4 inches) of space on all sides and the back of the freezer for proper air circulation.
- Ensure the freezer is in a well-ventilated area. Wait 2 hours after positioning before plugging it in for the first time.
- Do not place the freezer in direct sunlight or near heaters to prevent reduced cooling efficiency.
- Avoid placing heavy objects on top of the freezer.
- Do not make holes or attach anything to the freezer.
- Place the freezer on a flat and solid surface to avoid noise and vibration.
- Use a dedicated power socket for the freezer, ensuring it is 110-120V, 60Hz single-phase AC.
- Do not share the socket with other appliances to prevent overheating and potential fire hazards.
- Protect cables from damage; avoid breaking or damaging them to prevent electrical leakage and fire risks.
- Do not flush the freezer with water to avoid electrical leakage and potential fire hazards.
- Never store flammable or explosive materials, such as ether, gasoline, alcohol, adhesives, or other dangerous products inside or near the freezer.
- Avoid spraying flammable substances like paint or coatings near the freezer to prevent fire hazards.
- After a power outage or unplugging the freezer, wait at least 5 minutes before plugging it back in and restarting.
- Do not store medicines inside the freezer.
- The glass can break easily; keep it away from children.

Parts

Flat Glass



Curved Glass



Operation

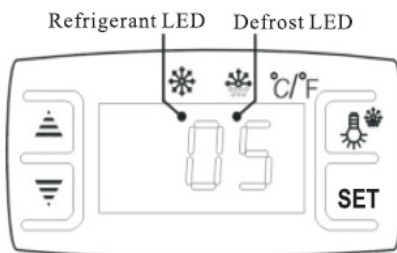
Use and Caution

Before Use:

Plug the freezer into a 110-120V exclusive socket.

After the freezer starts running, check the air flow to ensure it is sufficiently cold before placing food inside the cold box.

Digital Temperature Controller



Front Panel Operation

Set Temperature

Press the "SET" button to display the set temperature.

Use the "UP" (▲) or "DOWN" (▼) buttons to modify and store the desired temperature.

Press the "SET" button again to exit the adjustment mode and display the current cold-room temperature.

If no button is pressed within 10 seconds, the display will automatically show the current cold-room temperature.

Manual Start/Stop Defrost: Press and hold the  button for 6 seconds to start or stop the defrost cycle.

Refrigerant LED: This LED is on during refrigeration and flashes when the cold room temperature is stable.

Defrost LED: This LED is on during defrosting and turns off when defrosting is complete.

Digital Controller Reset

If the display shows "Disorder," press the "UP" (▲) button for 2 seconds until a buzzer sounds. Quickly press the "DOWN" (▼) button for 6 seconds until the buzzer sounds again. The display will flash for 3 seconds, restoring factory settings.

Cautions

Minimize door open time and frequency to maintain a cold temperature inside the freezer.

Never block the air suction and outlet. Ensure good air circulation to maintain refrigeration capability.

Avoid overcrowding the freezer as it can impact cooling efficiency.

Always cool hot food to room temperature before placing it in the freezer.

Try to minimize door openings and keep the freezer closed during power outages to preserve cold temperatures.

Only qualified personnel should repair damaged power cables with specialized tools.

Do not touch the compressor to avoid burns.

If the power cord is damaged, it must be replaced by the manufacturer, a service agent, or similarly qualified persons to avoid hazards.

This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or those lacking experience and knowledge, unless supervised by someone responsible for their safety.

Children should be supervised to ensure they do not play with the appliance.

Do not store explosive substances like aerosol cans with a flammable propellant in the appliance.

During normal operation, the noise level does not exceed 70 dB(A).

Do not exceed a maximum load of 5 liters per pan.

The appliance's climatic class is 4, recommended for use in ambient temperatures between 60.8°F to 89.6°F.

To avoid damage, do not store or use corrosive foods in this appliance.

WARNING: Keep ventilation openings clear of obstructions.

WARNING: Do not use mechanical devices or other means to accelerate the defrosting process unless recommended by the manufacturer.

WARNING: Do not damage the refrigerant circuit.

WARNING: Do not use electrical appliances inside the food storage compartments unless recommended by the manufacturer.

ADDITIONAL WARNING: Risk of fire.

Maintenance

- Keep the freezer clean and perform regular maintenance.
- Always unplug the freezer before performing maintenance.
- Never use damaged plugs or loose sockets to avoid electric shock or short circuits.
- Do not flush the freezer with water or use alkaline detergents, soap, gasoline, acetone, or brushes.

Clean Outside

Use a soft cloth dipped in a neutral detergent (like dishwashing detergent) to clean the outside of the freezer. Wipe it dry with a soft cloth.

Clean Inside

Remove the pan for cleaning with water. Use a soft cloth to wipe the interior.

Shutting Down for Long Periods

Remove all food and unplug the freezer. Clean the inside and outside thoroughly and leave the door open to dry completely.

Note: The following phenomena are not problems:

- The sound of water when the freezer is running is normal due to coolant circulation.
- Condensation may appear on the outside of the freezer in humid weather. This is not a problem; simply wipe it off with a cloth.

Troubleshooting

Trouble	Cause and Remedy
No refrigeration	Check if the plug is properly connected.
	Check if the fuse is broken.
	Ensure there is power supply.
Unsatisfactory refrigeration	Ensure the freezer is not in direct sunlight or near a heat source.
	Check the ventilation.
	Ensure the door closes properly.
	Check the door seal for damage.
	Avoid overloading or blocking the airflow.
	Regulate the temperature controller.
Much noise	Ensure the freezer is level.
	Check if the freezer contacts any wall or object.
	Look for loose parts inside the freezer.



WARRANTY

LIMITED WARRANTY

Koolmore Supply, Inc. extends a limited warranty to the original purchaser, guaranteeing that this Koolmore product is free from manufacturing defects in material or workmanship for one year from the date of purchase.

Should you discover any such defect within the warranty period, Koolmore Supply, Inc., reserves the right to repair or replace the product without charge, or to cover the cost of replacement parts and repair labor needed to correct defects present at the time of purchase or resulting from regular usage, when the appliance has been installed, operated, and maintained as per the instructions provided.

At its sole discretion, Koolmore Supply Inc. may decide to replace the product. In such an event, your replacement appliance will carry the warranty for the remaining term of the original unit's warranty period.

This warranty is valid exclusively to the original purchaser of the product and only applicable within the United States. The warranty commences from the date of original consumer purchase. Proof of the original purchase date will be required to obtain service under this warranty.

Under this limited warranty, your sole and exclusive remedy will be product repair, as outlined above. All services must be provided by a Koolmore-designated service company.

To claim warranty or request repair service:

Email support@koolmore.com. Please include your name, address, phone number, warranty repair request, and a copy of your proof of purchase receipt. Alternatively, visit koolmore.com and use the contact us page. A Koolmore customer service representative will promptly arrange service for your appliance.

We thank you for choosing Koolmore.

WARRANTY EXCLUSIONS

This limited warranty will not cover:

1. Failure of the product to perform during power failures or interruptions, or due to inadequate electrical service.
2. Damage incurred during transportation or handling.
3. Damage caused by accidents, vermin, lightning, winds, fire, floods, or acts of God.
4. Damage resulting from accidents, alterations, misuse, abuse, improper installation, repair, or maintenance. This includes using any external device that alters or converts the voltage or frequency of electricity.
5. Unauthorized product modifications, repairs by unauthorized centers, or use of non-approved replacement parts.
6. Abnormal cleaning and maintenance not aligned with the user's manual.
7. Use of incompatible accessories or components.
8. Any costs associated with repairs or replacements under these excluded circumstances shall be the responsibility of the consumer.

